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# An Evaluation of the Hyperfix Project for the Reconstruction of I-65/70 in Downtown Indianapolis 

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| 16. Abstract <br> In 2003 the Indiana Department of Transportation executed an ambitious interstate reconstruction project in Indianapolis, named Hyperfix. This project completely closed the I-65/70 section during reconstruction, on which approximately 250,000 vehicles travel daily. Due to the scope and risk involved, an extensive amount of planning, coordination, and cooperation occurred. The main section was rebuilt during the total closure phase, which lasted 55 days. The total closure approach had never been performed before by INDOT on such a high volume artery in a downtown metropolitan area. This present study analyzed the project and its impact on the Indianapolis area. The report includes findings on planning and design issues, contractor and INDOT operations, traffic impact, business impact, the park and ride service implemented, and other issues related to total closure. |  |  |

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# An Evaluation of the Hyperfix Project for the Reconstruction of I-65/70 in Downtown Indianapolis 

## Introduction

An innovative approach was taken in 2003 by the Indiana Department of Transportation to rebuild the stretch where I-65 and I-70 combine in downtown Indianapolis by totally closing it to traffic. This was the first time this approach had been taken by INDOT on a heavily traveled urban interstate. The project was named "Hyperfix."

Hyperfix required the involvement of numerous organizations, both public and private. The main public organizations were INDOT, the City of Indianapolis, and the Federal Highway Administration, Indianapolis Police, and the

Indianapolis area public transportation agency. Other organizations were consultants, contractors, subcontractors, and downtown businesses. The most affected group consisted of road users in the Indianapolis area.

This project studied and analyzed Hyperfix. What made it work, what the impacts were, what was learned, and what could be improved; answers to these and other questions were formed. Collectively, these answers are the Hyperfix analysis results.

## Findings

Hyperfix did impact the Indianapolis area. The primary impact was in traffic flow and the shift in traffic volume to local streets and volume added to I-465. Improvements to local streets along with a good public relations campaign and public transportation service helped to minimize congestion. Local businesses were not significantly impacted.

Findings and recommendations are organized into two categories; Management and Engineering Issues. These cover a wide range of issues in planning, design, and construction activities. The results help to document this "total closure" approach and provide the understanding and documentation to use on future "similar" projects.

## Implementation

The findings and recommendations reported constitute "a guideline" that can be used to determine if total closure is right for a project. Information provided should be consulted by DOT organizations and thereby learn about this approach and what worked and the timeline to
follow to implement "a game plan." Implementation assistance will be available from Purdue University by contacting the JTRP office or Dr. Bob McCullouch (bgm@)ecn.purdue.edu, 765-494-0643).

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## Chapter 1 - BACKGROUND INFORMATION

## Introduction

During the summer of 2003 Indiana Department of Transportation (INDOT) executed a construction project titled "Hyperfix." This project closed down a busy interstate route in downtown Indianapolis, the section where I-65 and I-70 are joined while the reconstruction of the section took place. The Annual Average Daily Traffic (AADT) on this section was about 175,000 . The complete closure as opposed to partial closure was undertaken with the expectation that a complete closure would reduce the number of work days and thus reducing traveler inconvenience. The project consisted of the following scope of work.

- 31 bridge decks to overlay - 37000 sys of overlays,
- 2 bridge decks to replace,
- 35 lane miles of pavement to replace or patch and surface - 87,000 sys of new pavement,
- two added merge lanes to enhance capacity, and
- upgrade of traffic control and roadside safety devices.

Figures 1 through 4 show the location of the project, the area at the north split, the area at the south split, and the mainline during closure, respectively.


Figure 1 - Project Location


Figure 2 - North Split Looking South


Figure 3 - South Split Looking North


Figure 4 - Main Line During Closure Looking North

An evaluation of the project was performed by Purdue University through the Joint Transportation Research Program. The purpose was to document the consequences of the total closure option and its possible effectiveness. The evaluation involved the following areas of the Hyperfix project:

- Construction Management
- Traffic Management and Impact
- Local Business Impact
- Public Safety Impact

Each of these areas were investigated by collecting field data and from personal interviews and questionnaire surveys. The construction management aspect of the study looked at worker safety, productivity, quality assurance, subcontractor performance and material availability.

Traffic management, and its subsequent travel time and user cost implications, was examined by monitoring the temporal distributions of traffic volumes and travel time profiles. Field data were collected through the use of existing weigh-in-motion and automated traffic recording stations located in the study area. Some of the field data, particularly on adjacent arterials, were supplied by Edwards and Kelcey, traffic consultants for the City of Indianapolis. The Traffic Statistics Section of INDOT’s Program Development Division provided traffic data at selected locations on the state highway network within the study area. The level of usage and effectiveness of traffic information on route guidance and dissemination of the information through signing, print media, radio, and the use of the Internet, were identified by questionnaire surveys. Using GPS, travel time profiles were developed on strategic surface arterial routes.

Data on the number of crashes in the study area during the construction were collected from the Indianapolis Police Department. The Internet, electronic and print media were used extensively to disseminate information. The effectiveness of the public relations campaign was evaluated. Issues associated with alternative transportation modes, i.e. Park-and-Ride, were also evaluated. In addition, data on the project impact on downtown businesses during the total closure period were collected through a downtown business survey.

## Construction Activities

The construction activities were divided into six phases. Phases 1-3 were classified as prep work to be completed before the total closure phase, which was Phase 4. Phases 5 and 6 followed the
total closure period (Phase 4). The descriptions, timings, and incentives and disincentives are shown below.

## Phase Descriptions

Phase 1 - Consisted of temporary widening adjacent to the median and outside pavement lanes of southbound I-65 in the north split.

Phases 2 and 3 - Consisted of bridge repairs to bridges in the north and south split areas.

Phase 4 - Consisted of the complete closure of the mainline I-70 and I-65 roadways between the north and south splits.

Phases 5 and 6 - Involved the pavement construction, shoulder construction and resurfacing of southbound I-65 south of the south spilt.

## Phase Timings

- Prep Work Start (Phases 1-3) - March 28, 2003
- Prep Work Completed - May 3, 2003
- Completed 18 days early
- Total closure (Phase 4) - May 27, 2003
- Open to Traffic - July 20, 2003
- Completed in 55 days, 30 days early
- Phases 5 and 6 - Started July 21, 2003
- Contract Completion - October 11, 2003


## Contract Incentives and Disincentives

- Prep \& operational fix work - \$10,000 / day
- Closure (Phase 4) \$100,000/day
- Maximum bonus days on Phase 4 was 30 days
- Total amount paid as incentives - \$3.6 million


## Design Options for Maintenance of Traffic

Three options were studied for Maintenance of Traffic. They were:

1. Phased Construction

- 3 lanes traffic maintained each direction
- 2 lanes I-70 WB on collector-distributor
- 4 other lanes maintained with phasing and crossovers
- Expected number of construction days: 180

2. SB Lanes Closed complete/NB Lanes Closed weekends

- 2 lanes I-65 SB/I-70 WB traffic on collector-distributor
- I-65 NB/I-70 EB traffic maintained on West Street on weekends
- Expected number of construction days: 135

3. Complete Closure

- Traffic maintained on alternate routes
- Expected number of construction days: 85

INDOT decided to choose Option 3, as it had the highest potential of user cost savings.

## Public Relations Campaign

A Public Relations (PR) campaign started almost a year ahead of the construction phase. A local PR consultant firm was hired. One of the first things the consulting firm did was create a name and logo to give the project identity and a label that people could relate to. Another activity was to create a web site to provide information about the project. Extensive community outreach was undertaken through:

- Meetings with Public Officials
- Major Employers (Eli Lilly) / Business Groups (Downtown Business Association)
- Neighborhood Associations
- Special Event Planners (July $4^{\text {th }}$, Black Expo)
- Emergency Response

Six months in advance of mainline closure, the PR firm used multiple media outlets (radio, television, newspapers) to inform the public in the Indianapolis area. Five thousand map pads containing 250,000 maps of the project location were placed at hotels, public events, and at public locations. Also information was distributed at Interstate Rest Stops near Indianapolis. The PR firm trained INDOT personnel to be a part of the Indianapolis Mayor’s Action Center.

## Construction Days Saved

The Hyperfix project was completed ahead of schedule with the completion time of 55 days, 30 days ahead of the expected completion date. The number of construction days avoided was then 125 by adopting the complete closure option instead of the phased construction option. This report describes the effects on the Indianapolis area, lessons learned and recommendations for future construction projects.

## Chapter 2 - SURVEYS

## Introduction

This chapter describes the surveys used in examining the impact of the Hyperfix project. Surveys were developed and executed that targeted different groups affected and impacted by the project. Four surveys were developed for the following groups: general public including commuters, through traffic drivers, downtown businesses, and Park and Ride transit users. Complete survey forms are presented in Appendix A. The public survey was designed to capture the impact of the project on travelers who live in the Indianapolis area; the through traffic survey targeted drivers who traveled through the Indianapolis area during the project; the business survey was conducted to identify the project impact on downtown businesses; and the Park and Ride surveyed the transit riders using this service.

## Public Survey

The public survey consisted of an on-site in-person survey and an on-line survey. The same survey form was used in both cases. A copy of the questionnaire is presented in Appendix A1. The on-site survey targeted Indiana Government Center employees that work at the North and South Government Center Buildings in Indianapolis downtown. Employing a 9-member crew of Purdue graduate students, the survey was conducted at the two cafeterias in these buildings on July $9^{\text {th }}$, 2003. A total of 170 responses were received, out of which 124 responses were considered to be valid.

The on-line survey was for the purpose of collecting general public input on Hyperfix. The website was advertised through media outlets in the Indianapolis area. A total of 180 responses were received during about 4 weeks in June-July 2003, and 143 of them were considered to be valid. Combining both surveys resulted in 267 responses.

The following section summarizes the public survey results. Most of the respondents were commuters. The summary follows the sequence of questions asked in the survey form.

## Trip Frequency

Respondents were asked if the Hyperfix project caused them to make fewer trips than they did before Hyperfix. Approximately $11 \%$ of respondents indicated any affect of Hyperfix project on travel, while $89 \%$ said they were unaffected. About 45\%, however, said they made fewer trips in spite of the fact that they were not affected by the Hyperfix project.

Out of $11 \%$ that were affected by Hyperfix, Figure 5 summarizes the distribution in terms of number of trips decreased per week. The average number of trips decreased was found to be 2.8 trips per week. It can be seen that approximately half of the respondents who were affected by the project (which only represents approximately $6 \%$ of the respondents) made either one or two trips fewer, compared to their trip frequency before the starting of Hyperfix.


Figure 5 - Distribution of Number of Trips Decreased

## Trip Purpose

In response to what type of trip was most affected, respondents selected from a choice set containing work trips, recreational trips, shopping trips, and other trips. Figure 6 presents the distribution of trip types that were affected by the Hyperfix. It was found that work trips, at 79\%, were the most affected trip types. Approximately $11 \%$ of the total respondents stated that their recreational trips were affected, while only $5 \%$ were due to shopping trips.


Figure 6 - Effect on Trip Purpose by Hyperfix

## Origin and Destination

Respondents were asked to indicate the origin and destination of their most frequent trip type that was affected by Hyperfix, using zip codes (if known), nearest intersections, or landmarks (for example, Town of Fishers, Government Center, Keystone Crossing). Although the trip origins ranged from the vicinity of the Hyperfix area to locations as far as Fort Wayne and Bloomington, nearly 95\% of total respondents had their destinations to downtown Indianapolis. The corresponding zip code was found to be 46204.

## Travel Time

Table 1 presents the perceived average travel time in minutes before and during Hyperfix periods. The numbers in parenthesis represent the corresponding standard deviation values. On average, respondents felt that they spent about 7 minutes and 10 minutes longer for the inward leg and return leg, respectively. It should be noted that high standard deviation values are due to a wide variety of origins and destinations, thus resulting in the dispersion of travel time values.

Table 1 - Average Travel Time Before and During Hyperfix Periods

| Leg | Travel Time (minutes) |  |
| :---: | :---: | :---: |
|  | Before Hyperfix | During Hyperfix |
| Inward Leg | 33.7 | 41.0 |
|  | $(24.1)$ | $(26.1)$ |
| Return Leg | 35.7 | 45.1 |
|  | $(24.3)$ | (25.6) |

## Mode of Transportation

Automobile was found to be the dominant mode of transportation for both before and during Hyperfix. In fact, merely 4 respondents reported using the IndyGo, Indianapolis and Marion County's public bus transportation system as a commuting mode. Only 15 respondents indicated the use of Park and Ride program instead of an automobile during Hyperfix.

## Route Change

Approximately 56\% of the total respondents indicated that they had to change their travel routes due to Hyperfix, even though most of the respondents (89\%) felt there was no effect of Hyperfix on their travel. This may be due to the fact that travel times did not change significantly for most travelers.

## Awareness of the Project

In response to the question regarding where they got the information to help make their trips during Hyperfix, respondents selected from a choice set containing TV/radio, websites, brochure/advertising, newspapers, employer announcements, roadside signs, and others. Figure 7 presents the corresponding distribution from the survey. It was found that TV/radio, accounting up to $31 \%$, was the most reported choice of getting Hyperfix information. Other prevalent sources included websites, newspapers, employer announcements, and roadside signs.


Figure 7 - Sources of Hyperfix Information from Public Survey

## Comments

Several voluntary comments were noted in the commuter survey, including compliments, complaints, and suggestions. Most of the respondents reported not having major impacts from the project. The complete survey comments are included in Appendix A2. Examples of the comments are categorized below:

## Compliments

- Project showed good planning and communication.
- Project took only one summer.
- Hyperfix should be considered for future road projects.


## Complaints

- Freeway traffic congestion, especially on the West and South legs of I-465.
- Arterial traffic congestion on East-West through streets such as $38^{\text {th }}$ Street and Washington Street.
- Lack of Park and Ride program for commuters in west and southwest of Indianapolis.
- Lack of police assistance with significant traffic bottlenecks.
- Possible lack of workmanship.


## Suggestions

- The existing variable message signs (VMS) should have been utilized.
- Lane signage should have been improved for exiting I-65 onto Meridian and Pennsylvania Streets South.
- Park and Ride program should be continued and expanded after the project.


## Through-Traffic Survey

A through traffic survey was conducted at several Interstate rest areas around Indianapolis on a weekday during the closure period. A copy of this on-site in-person survey is presented in Appendix A1. Respondents consisted of 25 automobile drivers and 44 commercial vehicle drivers. The following section describes the survey results.

## Origin and Destination

Tables 2 and 3 summarize the total number of respondents classified by origin and destination for automobiles and commercial vehicles, respectively. About $40 \%$ of the total automobile respondents traveled within Indianapolis area while nearly one-third traveled from other states through Indiana with their destination outside Indiana. For commercial vehicle respondents, approximately $60 \%$ originated from other states. Nearly $80 \%$ of all respondents just traveled through Indianapolis.

Table 2 - Origin and Destination for Automobiles

| Origin | Destination |  |  |
| :---: | :---: | :---: | :---: |
|  | Indianapolis Area | Indiana | Out of State |
| Indianapolis Area | 11 | 2 | 0 |
| Indiana | 3 | 0 | 0 |
| Out of State | 1 | 0 | 8 |

Table 3 - Origin and Destination for Commercial Vehicles

| Origin | Destination |  |  |
| :---: | :---: | :---: | :---: |
|  | Indianapolis Area | Indiana | Out of State |
| Indianapolis Area | 7 | 2 | 2 |
| Indiana | 2 | 2 | 2 |
| Out of State | 5 | 6 | 16 |

## Trip Frequency

Table 4 presents results from the survey question asking how often the respondents generally traveled through the Indianapolis area. About half of the automobile respondents and over 40\% of the commercial vehicle respondents made at least 10 trips per month through Indianapolis. It should be noted that only $18 \%$ of commercial vehicle respondents traveled through Indianapolis fewer than 2 trips per month.

Table 4 - Trip Frequency

|  | Automobiles | Commercial Vehicles |
| :---: | :---: | :---: |
| $<2$ trips per month | 7 | 8 |
| $2-10$ trips per month | 3 | 17 |
| $>10$ trips per month | 12 | 19 |
| Others | 3 | 0 |
| Total Respondents | 25 | 44 |

## Travel Time

In terms of travel time, only one-third of the automobile respondents felt that the Hyperfix project increased their travel time. However, up to two-thirds of the commercial vehicle respondents perceived an increase in travel time. In addition, a quarter of the automobile drivers and approximately $40 \%$ of the commercial vehicle drivers reported their travel schedule was changed due to the Hyperfix project.

## Awareness of the Project

In response to the question if the travelers were aware of the Hyperfix project prior to starting their trip, about half of the automobile drivers and almost three-quarter of the commercial drivers
answered affirmatively. The major source of Hyperfix information was from news reports. Approximately two-third of automobile drivers and three-quarter of commercial vehicle drivers reported that the signage was satisfactory.

## Route Change

According to the survey results, $36 \%$ of the automobile respondents changed their routes because of the Hyperfix project. However, route change was found to be more common in commercial vehicles, in which about two-third of the respondents changed their routes due to the project. Specifically, up to $72 \%$ and $84 \%$ of the total respondents who used automobiles and commercial vehicles, respectively, would have taken the Hyperfix route (I-65/70) if it were open.

## Comments

In general, comments were positive. The Hyperfix project was considered to be a desirable and needed project. Some respondents would have liked to be informed when the project would be completed, whereas one respondent complained about the increase in travel time.

## Business Survey

A questionnaire survey was mailed to 504 downtown businesses from a list obtained from the Indianapolis Downtown Business Association. The majority of businesses were restaurants, retail stores, entertainment related, and motels and hotels. A total of 123 responses were returned. The survey form, presented in Appendix A, was prepared by adopting questions identified in an earlier INDOT study, "Effects of Road Construction on Adjacent Economic Activities: A Retrospective Study" by J. Palmer, J.P. Cornwell, and W. Black, Indiana University, May 1986. A copy of the questionnaire is included in Appendix A1.

## Project Awareness

The first question was how did one learn about the Hyperfix project. As illustrated in Figure 8, the majority of respondents (70\%) knew about the project from news reports. The results were
consistent with the public and commuter survey; the brochure was the least popular method of getting information.


Figure 8 - Sources of Hyperfix Awareness from Business Survey

## Public Hearing and Communication

In terms of involvement in public hearing, it was found that only $10 \%$ of the total respondents did assign someone from their business to attend a public hearing or meeting conducted by the state before the project began. This may indicate that this method may not be the most effective for getting the word out.

Another question was asked in the survey on how well the respondents kept informed during the Hyperfix project and associated city road projects about what was planned and when it would occur. Responses were collected on a five-point scale basis, where one (1) refers to not informed at all and five (5) refers to fully informed. About 10 percent of total respondents reported that they were not kept informed during the project at all while about $30 \%$ of respondents reported that they were kept fully informed, as shown in Figure 9.


Figure 9 - Distribution of Five-Point Scale on Communication

## Business Impacts

To investigate impacts on businesses, a five-point scale question was asked. Figure 10 presents the distribution in terms of percent respondents, where one (1) refers to very significant and five (5) refers to no effect. It was found that nearly $70 \%$ of the respondents selected either 4 or 5 , signifying that there was no impact or little impact on the respondents’ business. Almost $60 \%$ further stated that the Hyperfix project did not cause any problems in their businesses. Close to $15 \%$ admitted a positive effect on their business during the project.


Figure 10 - Distribution of Five-Point Scale on Business Impact

According to the survey, approximately $70 \%$ of the total respondents reported no loss of customers during the project. Among the $30 \%$ who indicated a loss of customers, the majority reported a loss of fewer than $10 \%$.

## Business Operations

The project generally had no impact on downtown businesses. Over $90 \%$ of the respondents indicated no reduction in the number of full-time employees. Up to $95 \%$ of the total respondents did not alter their hours of operations. Furthermore, none of the respondents had to close the business because of the Hyperfix project.

## Comments

Approximately a quarter of the total respondents mentioned that there were several stepts that state and local governments and the contractors could have taken to be more responsive to the needs of the businesses affected by Hyperfix. In addition, since there were still lane closures and minor construction going on the ramps and shoulders after opening the main lanes, the respondents generally felt that the contractor should not receive the early completion bonus because the project was not fully completed.

## Park and Ride Survey

A survey of the Park and Ride program undertaken for the Hyperfix project was performed by Hetrick Communications. The program involved express bus service to downtown from a number of outlying locations around Indianapolis. Patrons could park free at the collection points and the l-way fare was $\$ 1.00$. The INDOT subsidized the operation with a $\$ 1$ million CMAQ grant from the Federal Highway Administration. Figure 11 shows three collection points. The hours of service were 6:15 AM to 7:00 PM. During 6:15 AM to 8:00 AM, the buses left every 15 minutes. During 8:00 AM to 4:00 PM, depending on location, the service was at 30 - 60 minute intervals. During the afternoon hours of 4:15 to 7:00 PM, the service was at 15 minute intervals from downtown to the three northeast locations.


Figure 11 - Park and Ride Collection Points

The service used 16 commuter coaches that provided non-stop service in both directions. The $\$ 1$ million subsidy allowed for the fare to be $\$ 1$ each way and free parking was available at the three remote locations.

## Ridership Data

Figure 12 shows the daily ridership numbers at the three locations during the closure period. At the start of the program there was a spike in the numbers but that leveled out over the period. The service continued until the end of August in its original form and in a smaller scale until the end of February 2004.

Total closure was for eight weeks, starting May 27 and ending on July 20. Table 5 presents weekly ridership during closure and after opening the closed section and by location. Weeks 1-8 coincided with the period during closure.

Table 5 - Average Weekly Ridership

| Fishers Weeks 1-8 | 468 |
| :--- | ---: |
| Fishers Weeks 3-8 | 480 |
| Glendale Weeks 1-8 | 136 |
| Glendale Weeks 3-8 | 135 |
| Lawrence Weeks 4-8 | 56 |
| Fishers Post HyperFix | 342 |
| Glendale Post HyperFix | 100 |
| Ft. Harrison Post HyperFix | 48 |

The ridership was consistent throughout closure. There was a drop in ridership at all locations after opening the closed section. However, the post Hyperfix ridership ranged from $70 \%$ to $80 \%$ depending on the location of origin, indicating very good support for the service.

HyperFix Daily Ridership by Location
Glendale

- Fishers
$\triangle$ Ft. Harrison


Source : HyperFix Daily Tally Sheet

Figure 12 - Park and Ride Daily Ridership

A summary of the Park and Ride customer survey is presented in the following section. The survey was conducted over a week in June, 2003. The responses are reported by pick-up points. As pick-ups were combined after the morning rush hour, responses from the combined riders are reported separately.

Table 6 - Rating of Hours of Operation and Frequency of Service

| Pick-up Location | Average <br> Rating |
| :--- | ---: |
| Fishers | 4.8 |
| Glendale | 4.82 |
| Ft. Harrison | 4.81 |
| Fishers \& Glendale | 4.83 |
| Glendale \& Ft. Harrison | 4.6 |
| Unknown | 5 |
| Overall | 4.81 |

Table 6 presents the ratings (1-poor to 5-excellent) for hours of operation and frequency of service. These ratings indicate a very favorable reception of the Park and Ride operation from the riders.

Table 7 - Rating of the Location of Downtown Pick-up and Drop-off Points

|  | Average <br> Location |
| :--- | ---: |
| Rating |  |
| Fishers | 4.71 |
| Glendale | 4.71 |
| Ft. Harrison | 4.76 |
| Fishers \& Glendale | 5 |
| Glendale \& Ft. Harrison | 5 |
| Unknown | 5 |
| Overall | 4.86 |

Table 7 presents the ratings related to downtown pick-up and drop-off points. The riders indicated a high level of satisfaction with the locations of downtown stops.

The frequency of use of the Park and Ride service is indicated in Table 8. Most respondents used the service to commute to work since they used it 4-5 days per week.

Table 8 - Frequency of Use per Week

| Location | $\mathbf{1}$ | $\mathbf{2 - 3}$ | $\mathbf{3 - 4}$ | $\underline{\mathbf{4 - 5}}$ |
| :--- | ---: | ---: | ---: | ---: |
| Fishers | 6 | 24 | 43 | $\mathbf{1 6 1}$ |
| Glendale | 3 | 11 | 11 | 36 |
| Ft. Harrison | 2 | 3 | 2 | 21 |
| Fishers \& |  |  |  |  |
| Glendale | 0 | 0 | 5 | 1 |
| Glendale \& Ft. |  |  |  |  |
| Harrison | 0 | 0 | 0 | 2 |
| Unknown | 2 | 0 | 1 | 3 |
| Overall | $\mathbf{1 3}$ | $\mathbf{3 8}$ | $\mathbf{6 2}$ | $\mathbf{2 2 4}$ |
| Percent | $\mathbf{4 \%}$ | $\mathbf{1 1 . 2 \%}$ | $\mathbf{1 8 . 3} \mathbf{6}$ | $\mathbf{6 6 . 5 \%}$ |

When asked about the preferred commute time, most respondents indicated 45 min . to be the desirable travel time for the downtown service, as shown in Table 9.

Table 9 - Preferred Commute Time

| Location | $\mathbf{3 0} \mathbf{~ m i n}$. | $\mathbf{4 5} \mathbf{~ m i n}$. | $\mathbf{6 0} \mathbf{~ m i n}$. |
| :--- | ---: | ---: | ---: | ---: |
|  | 25 | 138 | 50 |
| Fishers | 25 | 26 | 5 |
| Glendale | 6 | 17 | 7 |
| Ft. Harrison |  |  |  |
| Fishers \& | 0 | 0 | 6 |
| Glendale |  |  |  |
| Glendale \& Ft. | 0 | 2 | 0 |
| Harrison | 2 | 10 | 12 |
| Unknown | $\mathbf{5 8}$ | $\mathbf{1 9 3}$ | $\mathbf{8 0}$ |
| Overall | $\mathbf{1 7 . 5 \%}$ | $\mathbf{5 8 . 3} \%$ | $\mathbf{2 4 . 2 \%}$ |

## Sources of Information

News reports were the most often reported source of information about the Park and Ride service, as shown in Table 10. It is interesting to note that news reports were also indicated to be the most important source of information about the Hyperfix project for the general public as well as the through traffic.

Table 10 - Sources of Information

| Location | News Reports | Employer <br> Announcements | Brochure | Advertising |
| :---: | :---: | :---: | :---: | :---: |
| Fishers | 156 | 37 | 1 | 20 |
| Glendale | 36 | 9 | 1 | 5 |
| Ft. Harrison | 19 | 2 | 0 | 8 |
| Fishers \& |  |  |  |  |
| Glendale | 4 | 1 | 0 | 0 |
| Glendale \& Ft. |  |  |  |  |
| Harrison | 2 | 0 | 0 | 0 |
| Unknown | 10 | 3 | 0 | 0 |
| Overall | 217 | 52 | 2 | 33 |
| Percent | 71.4\% | 17.1\% | .7\% | 10.8\% |

A marketing program that utilizes mass media therefore appears to be the most effective option for advertising not only this type of service, but also the Hyperfix type of public project.

## Use of Businesses at Origination Points

An important incentive for the shopping mall owners at Fishers and Glendale for allowing the use of their parking areas for the Park and Ride service was the expectation that the riders would patronize the businesses at these locations. Overall, $81 \%$ of the respondents indicated that they combined shopping at the origin points with travel. The location point in Fishers (Target) was the most popular place for shopping or doing business in combination with the Park and Ride service. About 88\% of the respondents originating in Fishers indicated that they patronized businesses at the origination point. This information can be useful to potential hosts in making decisions regarding similar services in the future.

## Possible Continuation of the Service

When asked if the riders would like the Park and Ride service to continue after the completion of Hyperfix, all 341 respondents answered affirmatively. This level of popularity of the service indicates latent demand for express public transportation service for commuting in the Indianapolis area.

While all respondents would like to continue the service, the willingness to pay for the service varied. The original service was $\$ 1$ each way, but this was subsidized to keep the cost down. The willingness to pay responses is presented in Table 11. A fare over $\$ 4$ will not have much support, as $90 \%$ of the respondents were willing to pay $\$ 4$ or less.

Table 11 - The Willingness to Pay for Park and Ride Service

| Location | $\underline{\$ 5}$ | $\mathbf{\$ 4}$ | $\underline{\$ 3}$ | $\underline{\$ 2}$ |
| :--- | ---: | ---: | ---: | ---: |
| Fishers | 20 | 75 | 73 | 56 |
| Glendale | 2 | 20 | 14 | 20 |
| Ft. Harrison | 1 | 9 | 13 | 23 |
| Fishers \& |  |  |  |  |
| Glendale | 3 | 2 | 0 | 0 |
| Glendale \& Ft. |  |  |  |  |
| Harrison | 0 | 1 | 1 | 0 |
| Unknown | 1 | 6 | 3 | 4 |
| Overall | $\mathbf{2 7}$ | $\mathbf{1 1 3}$ | $\mathbf{1 0 4}$ | $\mathbf{1 0 3}$ |
| Percent | $\mathbf{7 . 8 \%}$ | $\mathbf{3 2 . 5 \%}$ | $\mathbf{3 0 \%}$ | $\mathbf{2 9 . 7} \%$ |

## The Role of Express Service and Reasons for Use

The respondents were asked to indicate how important was the express service direct shuttle from the pick-up site to downtown on a scale of 1 to 5 with 1 being not important and 5 being very important. Overall, the average rating was 4.69 indicating the high degree of importance placed on the express or non-stop service between outlying pick-up points and downtown.

Table 12 - Reasons for Using the Service

|  | Saves | Saves | Saves | Hassle- |
| :---: | :---: | :---: | :---: | :---: |
| Location | Time | Fuel cost | Parking | free |
| Fishers | 7 | 41 | 22 | 125 |
| Glendale | 3 | 6 | 18 | 27 |
| Ft. Harrison | 2 | 2 | 6 | 13 |
| Fishers \& |  |  |  |  |
| Glendale | 0 | 0 | 0 | 4 |
| Glendale \& Ft. |  |  |  |  |
| Harrison | 0 | 1 | 0 | 1 |
| Unknown | 0 | 6 | 0 | 3 |
| Overall | 12 | 56 | 46 | 173 |
| Percent | 4.2\% | 19.5\% | 16\% | 60.3\% |

Table 12 presents the reasons for using the service. The reduced stress inherent in the service was the surprising reason for most.

## Survey Summary

The four surveys revealed different information representing various impacts of the Hyperfix project. This information is summarized below.

- The commuters felt that the project did not significantly affect travel into the downtown area. Some fewer automobile trips were reported but not a significant percentage. Those impacted perceived the increased travel time was on the average of about 10 minutes. Due to the fact that closure was going to last no more than 85 ( 55 actual) days, the traveling public was willing to spend this extra time. Because alternate routes were available, the majority of riders took them. Availability of alternate routes was very important to the project's success.
- The most popular sources of information used for Hyperfix were: TV and radio - 31\%, websites $-18 \%$, and newspaper $-16 \%$.
- The majority of traffic driving through Indianapolis changed their routes and proper advanced signage was very important to them.
- Downtown businesses were not significantly affected. There was minimum loss of business for most, few layoffs, no closures, and little disruptions in hours of operations.
- The Park and Ride Service was very popular. There is significant interest in seeing it continue but there is a ceiling for the fare. Other areas on Indianapolis would like an express service that was used for the Northeast corridor. Businesses that would allow Park and Ride to use their parking lot would see an increase in business from the riders. Also, this type of service is preferred when the commute time is no less than 30 minutes and no more than 45 minutes. If this type of express service is considered in the future, locations that are within these ride durations would have a high probability of use.
- The Hyperfix project revealed latent demand for express bus service for commuting in the Indianapolis area.


## Chapter 3 - INTERVIEWS

Several personal interviews were performed to collect specific information from various parties involved in the Hyperfix project. Interviews were performed with the general contractor, major subcontractors, various INDOT personnel, Federal Highway Administration personnel, and consultants. The interviews are summarized in this chapter.

## Construction Contractors and Material Suppliers

In this group the information was collected through a personal interview with a representative of the general contractor, Walsh Construction, and phone interviews with the major subcontractors and material suppliers.

## General Contractor

A personal interview was conducted with J.R. Collard, the Project Manager for Walsh Construction on June 23, 2003 and the information is summarized below.

Work Schedule - The work schedule (hours) differed by activities. Some activities were 24/7, while others were only at night or during the day. One of the first activities was bridge demolition, which lasted 2-3 weeks on a $24 / 7$ schedule. After that activity, Walsh went to a 12 hour (6AM-6PM), 7 days a week schedule. One exception was the bridge work; the deck overlay sub and painter used a $24 / 7$ schedule. Some activities are not conducive to night construction. For example, bridge painting productivity is lower at night. Also productivity for some activities are impacted by the 24 hour schedule. On the other hand, total closure really helped the bridge painting activity because it eliminates the need to stage lane closures. Another problem was the 24 hour schedule eliminated competition among subcontractors; some are hesitant about 24 hour operations.

Project Supervision - Project supervision has one day off every week. The laborers do not have a day off, with the money acting as a strong incentive for them to work. Night construction did not work well due to the lack of consistent supervision. That is another reason why the day shift was used.

Job Site Safety - Closing down the work area to traffic significantly improves job site safety and allows for a more productive work environment. It is also a safer option for motorist since they do not have to navigate congestion, lane merges, detours, etc. Also, more space is available for storing materials and staging construction operations. Another advantage is that contractor activities are not affected by Maintenance of Traffic (MOT) plans or phases.

Maintenance of Traffic - Since the project featured total closure the mind set can become that MOT is not an issue. There were construction phases (early and late phases) that required MOT and these plans were insufficient. More time was needed for their development. Also, the impact of MOT on city roads is an important consideration.

INDOT Quick Response - Another item that made the project a success was INDOT's quick response to problems. For example, the incident of the drunk driver coming to the site was dealt by INDOT in a most expeditious way. The INDOT staff was at the site the next day working on a solution. A quick response to problems is very important to the success or failure for this type of accelerated project.

Type of Job - Another reason for success was the type of job. It was a 3R maintenance type job. It consisted of activities that were not affected by utilities or impacted significantly by weather. In other words, there was no excavation work or earthwork that could be impacted significantly by wet weather. Also, site conditions on new construction have a higher level of associated uncertainties. New alignment construction may not work well with this approach.

Advanced Planning - Most contractors within Indiana Constructors Incorporated (ICI) think this is a positive approach to construction. But they believe that it will only work well with good advanced planning and a quick response from INDOT when problems occur.

Project Risk - For contractors, risk to reward was very high on this project. Elevated risk is usually associated with low participation or interest from contractors for the Hyperfix project there were only two bidders. The factors that influenced risk on this project were:

1. The high penalty ( $\$ 100,000 /$ day $)$
2. The short construction time, 85 days
3. The size of the project
4. The accelerated activities
5. Night construction

## Subcontractors

Subcontractor interviews were done on the phone. A list of the major subcontractors was obtained from Walsh Construction, and those contacted are listed below. Specific comments are summarized in the following sections.

Rebar and Metal Deck Installer - Harman Steel
Asphalt - Shelly and Sands
Bridge Painting - Spanos Painting
Aggregate Supplier - Martin Marietta

Rebar and Metal Deck Installer - Price was higher than usual because of overtime paid. Rebar supplier had no problems in providing materials. However, the work involved 12 hour days, 7 days a week, for 9 weeks.

Asphalt Supplier - Asphalt had to be supplied on a 24 hour schedule. The supplier did not have difficulty in maintaining the schedule, nor were there problems with producing and delivering material. Resources were available. However, wages were higher causing the price to be higher on work. Some problems were experienced with obtaining SMA materials (dust and slag). The supplier felt that it would have been desirable to have more supervision on this project. Weekly schedules were considered good.

Bridge Painting - Like other activities, bridge painting was also relatively expensive due to the compressed schedule. For painting it is difficult to work at night because of the lighting required. The work was completed in 38 days. The subcontractor was able to get adequate resources (labor and material) to perform the job.

Aggregate Supplier - The aggregate supplier experienced no problems on this project. Most of the deliveries were made during normal business hours without encountering any delays from traffic in getting material to the job site.

In summary, the subcontractors and material suppliers did not experience any major problems. This was not much different from other projects for them.

## INDOT Personnel

Interviews with INDOT personnel involved two persons from the Greenfield District, one from the project staff, three from the Central Office, and one from the Division of Materials and Tests. A summary of these interviews is presented below.

## District Personnel

The district personnel explained how the bonus amount of $\$ 100,000$ was determined. The amount typically used on Interstate restricted jobs is $\$ 50,000$. This number was based on past experiences. As the amount for partial restriction was $\$ 50,000$, the logic was to double that amount for total closure.

The district personnel felt that the total closure was feasible for short periods, say up to 85 days, which was in the contract. Without closure the contract was estimated to take 180 days. So comparing 180 to 85, (the actual duration, however, was 55 days) and with good access and alternate routes around the site, it was decided this project would make an ideal candidate for total closure. Access was good around the project since exit and entrance feeder ramps stayed open.

The district personnel indicated that total closure should not be used if MOT has already been established on a job site. In other words, closure should not be considered for a short period of time on a job where MOT has already been established and implemented. Total closure is always better for contractor activities. The district personnel felt they needed more time for plan review and development.

## Project Personnel

Project staff worked 6 days a week with 12 hour days. Engineers were eligible for overtime. Two shifts were operating because of nighttime operations. Personnel from district were asked to staff weekends when employees had their day off.

The project personnel did consider the Hyperfix project to be different from other typical contracts. Day shifts were very similar. It was felt that more personnel was needed to monitor and supervise. Also, coordination for this type of project was much more intense than traditional projects.

Overtime pay helps but time off is important. This type of contract has a limited duration for it to be effective (90-120 days). Any longer, the workers will suffer from burnout.

The number of change orders associated with the Hyperfix project was found to be similar to other contracts.

## Central Office

Comments were collected from employees at the Central Office associated with the Hyperfix project and are summarized below.

1. Time was a problem.
a. Most decisions were made late.
2. A time line for decisions would be helpful for future projects.
a. MOT decision should be made at least 1-1/2 years ahead of letting
b. Park and Ride should be planned at least a year ahead, in order to line up partners, contracts, insurance, and to get a legal review.
c. The lead time for public relations was sufficient.
d. Legal reviews take time and should be promptly pursued.
3. Much effort was made to coordinate activities with the City of Indianapolis and this coordination went well.
4. More should have been done on the west leg of 465 to alleviate congestion.
a. Temporary improvement to add capacity at the interchanges.
b. Better by-pass route planning.
c. Work zone advisory signs should have remained at strategic locations, even after opening.
d. There was no adequate provision to operate Park and Ride. Target shopping mall at Fishers gave additional six weeks after opening and IndyGo had to look for other locations.
5. Factors that should be considered for total closure.
a. Availability of alternate routes, particularly other interstates.
b. Total closure can be used in other situations. For example, it can be useful for demolition activities. A project can go a lot faster when complete closure can be used for short periods, over a weekend or a night.
c. Availability of construction-free links in the network that can accommodate diverted traffic volume.

## 6. Effective Use of Variable Message Boards (VBMs)

a. Had messages about Hyperfix the week before closure and the first week of closure. After that the VBMs went back to blank status. The VBMs are to be used for short term messages and not for long term events.
b. When the restriction was lifted, a message was placed announcing the opening.

## 7. Intelligent Transportation Systems (ITS)

a. The ITS group was involved in pre-planning and in the Hoosier Helper operations on I-465 on the south and west sides.
b. The Marion County Emergency Management Center was opened in the first week of closure to handle any possible emergency due to the closure. As there were no problems during that week, the center was closed.
c. The following items contributed to the success of the project:

1. The use of PR consultant.
2. Improvement of local arterials.
3. Retiming of signals on West Street.

## Materials and Tests

The INDOT Division of Materials and Tests was responsible for monitoring the quality of materials. Results of the monitoring were:

1. Two (2) sublots of intermediate HMA were allowed to be left in place with reduced pay.
2. One (1) sublot of base HMA was allowed to be left in place with reduced pay.
3. Approximately 800 ft of concrete shoulder had to be replaced, due to the original pavement being too thin.
4. One lane of bridge deck overlay had to be replaced, SB 65 to EB 70- bridge over Lewis Street. The INDOT Failed Material Committee decided to remove and replace the deck as the burlap caught fire during the curing period and damaged the deck.

In comparison to the material quality in other jobs, the record of failed materials in the Hyperfix project was above average. INDOT has had many jobs with no failed material items, or at most
only marginal failures and small penalties. Removing and replacing a bridge deck is very unusual.

Can this below average material quality be due to the accelerated schedule of the project? Was the bridge deck fire caused by lack of attention due to time pressures or possibly by a lighted cigarette that was dropped on the burlap? The burlap was supposed to be wet but apparently it was not. Although there were some lapses, no conclusive statements can be made relating poor material quality and the accelerated schedule.

## Consultants

There were two major engineering consultants involved in the project, including American Consulting Engineers (ACE) for INDOT, and Edwards and Kelcey for the City of Indianapolis.

## $\underline{\text { State Consultant }}$

The original design specified partial closure with the project being completed in one construction season. ACE estimated that for either option (partial closure vs. total closure) the construction cost would be the same. The only difference would be in the bonus.

Total closure saved a considerable amount of money in the Maintenance of Traffic (MOT). ACE estimated the savings would be close to the bonus amount that was awarded.

Factors to consider for a future total closure decision.

1. Alternate route analysis. I-465 had no restrictions.
2. Origin/Destination Study.
3. Flexibility from alternate routes.
4. Good public relations campaign and communication.
5. Partnering with the local jurisdiction.

Closure should be analyzed by the consultant and come as a recommendation from the consultant. A detailed analysis needs to be performed before a total closure option is chosen. That analysis should be a part of the consultant's scope.

It is important to analyze the impact of the closure on big downtown events, for example, the July 4 celebration and the Black Expo.

Contractor risk needs to be considered to determine how this will affect competition.

## City Consultant

The City of Indianapolis made $\$ 2.8$ million of improvements to increase capacity on local routes. This amount came from INDOT as a part of the total INDOT Hyperfix project cost. Two streets, West and Fall Creek/Binford, had the major improvements. Approximately $\$ 1,000,000$ was spent on Fall Creek/Binford and \$900,000 spent on West Street. On West Street an additional lane was added by making the lane widths 9-10 ft. The curb line was moved at the north end to accommodate the increase in lane width. A detailed breakdown on the estimated costs is shown below:
\$ 400,000 Planning / design / inspection services
\$ 1,253,780 Intersection and street improvements
\$ 173,320 Opticom technology for bus priority
\$ 100,000 Indianapolis Police Department
\$ 800,000 IndyGo Park and Ride bus service
\$ 120,000 Other (Binford, mobilization, demobilization)

## \$ 2,847,100 Total

The major intersection and street improvements are shown in Figure 13.


Figure 13 - Major Local Improvements

A time line for city activities is shown below:

06/01/02 City is informed of INDOT plans;
09/01/02 City engages Edwards \& Kelcey to determine mitigation;
07/16/02-06/01/03 Analysis / strategies / meetings;
12/01/02 City engages Edwards \& Kelcey to prepare construction documents;
03/10/03 City awards construction contracts.

Based on the project experience Edwards and Kelcey developed the following list of lessons learned.

1. Additional lead time would have been useful for design and construction. Local improvement construction should have been performed in Fall 2002.
2. Persons representing various parties at coordinating meetings must be empowered to make decisions.
3. Information should be shared openly and inquiries from concerned parties should be answered promptly.
4. The city should have been brought into the early discussions on closure.
5. FHWA involvement was important because they could act as an arbitrator and mediator.
6. Cooperative attitudes are important.
7. Park and Ride capabilities are important.
8. Alternate routes analysis must be done properly.
9. Public relations are very important.
10. Financial arrangements are very important. Since INDOT paid for most costs, funding was not a problem for the city. But at other locations, where there are regional transportation organizations with their own funding, this may be an issue.
11. City noise ordinance was an issue for the deck replacement jobs. Variance was not allowed. As hydro-demolition is a very loud operation, it was performed only during the day to comply with the ordinance. Overlays were done at night.
12. No lane closure should be allowed after opening the project for traffic.
13. INDOT did a great job with up-front planning and this contributed to the project's success.

Interview Summary

The various interviews captured the different perspectives of the main participants. This section reported the main points gathered from the nineteen in-person and phone interviews.

## Chapter 4 - TRAVEL TIME STUDY

Shortly after the Hyperfix project was initiated, the research team met with several individuals from INDOT and their consultants who were involved in developing plans to mitigate the impact of diverted traffic on alternative routes. During those discussions, it was determined that a series of travel time studies would be conducted to directly measure the impact of Hyperfix on alternative routes.

In consultation with INDOT and their consultants, it was decided that no travel time studies would be performed on I-465. This was primarily a time/resource decision since the Hyperfix project was already underway and there was an extremely short period of time to collect data "during" the Hyperfix project. Also, since the Hyperfix project was already underway, it was not possible to collect "before" data. Consequently, "after" data was collected to provide a basis for estimating the additional travel time on alternative routes that was caused by the Hyperfix project.

## Travel Time Study Corridors

In consultation with Ron Griewe of Edwards \& Kelcey several corridors were identified for inclusion in the study. These corridors were selected based upon assessments made by Edwards \& Kelcey of where traffic would likely divert. These corridors are shown in Table 13. Figures 14 and 15 show maps of the area where these routes are located.

Table 13 - Hyperfix Travel Time Study Corridors

| Corridor | AM Peak <br> Direction | PM Peak <br> Direction |
| :--- | :--- | :--- |
| 1. Fall Creek Pkwy/Binford Blvd <br> Meridian to 75th St. | SB | NB |
| 2. E. Washington St. <br> College Ave to Kitley | WB | EB |
| 3. West St. <br> I-70 to I-65 | NB/SB | NB/SB |
| 4. Pennsylvania St./Delaware St. <br> Washington to Fall Creek Pkwy | Penn (in) | Del (out) |
| 5. East St./ College Ave <br> Washington to 10th St. | NB/SB | NB/SB |
| 6. Rural St. <br> Washington St. to I-70 | NB | NB |
| 7. Emerson Av. <br> Washington St. to I-70 | NB | NB |
| 8. MLKing <br> 16th St. to I-65 | SB |  |
| 9. WB. Washington St. <br> West St. to Holt Rd. | EB/WB | EB/WB |
| 10. East St./ Madison Ave <br> I-465 to Delaware St. | WB |  |
| 11. New York/Michigan St. <br> University Blvd. to Pine St. |  |  |



Figure 14 - Travel Time Study Corridors in Downtown Indianapolis, IN


Figure 15 - Travel Time Study Corridors Leading to Downtown Indianapolis, IN

## Data Collection

Scheduling was a significant challenge in the travel time study. Data had to be collected during the Hyperfix project on all eleven corridors in two weeks. Therefore, corridors were combined in such a way that multiple corridors could be traveled at least three times each during an approximately two hour period that was centered on the morning and afternoon peak hours. The routes and dates traveled are shown in Tables 14 and 15. Data was collected using GPS-Trek Data Collection Program which records the GPS location from AgGPS 132. The GPS equipment and software shown in Figure 16 was used to collect location data at 1 -second intervals.

Table 14 - Data Collection Schedule During Construction

| Day/Date |  | Location |
| :--- | ---: | :--- |
| T | $7 / 8 / 2003$ | W. Washingtion \& East/Madison Ave. |
| W | $7 / 9 / 2003$ | Rural St. \& Emerson Ave. |
| R | $7 / 10 / 2003$ | East/College Ave. \& Michigan/New York St. |
| F | $7 / 11 / 2003$ | W. Washingtion \& East/Madison Ave. |
|  |  |  |
| M | $7 / 14 / 2003$ | Binford Blvd./Fall Creek |
| T | $7 / 15 / 2003$ | MLK \& West St. \& Pennsylvania/Delaware St. |
| W | $7 / 16 / 2003$ | E. Washington |
| R | $7 / 17 / 2003$ | MLK \& West St. |
| F | $7 / 18 / 2003$ | Pennsylvania/Delaware St. |

Table 15 - Data Collection Schedule After Construction

| Day/ Date |  | Location |
| :--- | ---: | :--- |
| W | $8 / 13 / 03$ | Binford Blvd/Fall Creek Parkway |
|  |  |  |
| W | $9 / 3 / 2003$ | W. Washingtion \& East/Madison Ave. |
| R | $9 / 4 / 2003$ | Rural St. \& Emerson Ave. |
|  |  |  |
| T | $9 / 9 / 2003$ | East/College Ave. \& Michigan/New York St. |
| W | $9 / 10 / 2003$ | East/Madison Ave. \& Pennsylvania/Delaware St. |
| W | $9 / 10 / 2203$ | MLK \& West St. |
| R | $9 / 11 / 2003$ | MLK \& West St. |
| R | $9 / 11 / 2003$ | Pennsylvania/Delaware St. |
|  |  |  |
| $R$ | $9 / 18 / 2003$ | East/College Ave. \& Michigan/New York St. |



Figure 16 - GPS Data Collection Equipment

Detailed strip maps (Appendix B, Tables B-1 to B-11) were generated that showed the travel time and speed of individual segments down to the block level. This data was also used to plot travel time graphs (Appendix C, Figures C-1 to C-21) and Average Speed graphs (Appendix D, Figures D-1 to D-21). Tables 16 and 17 summarize the data.

Table 16 - AM Peak Cumulative Travel Time Differences between Post Construction and During Construction

| Route | Direction | Post <br> Construction <br> Ave. Travel <br> Time (s) | During Construction Ave. Travel Time (s) | \% Change of Travel <br> Time during <br> Hyperfix |
| :---: | :---: | :---: | :---: | :---: |
| 1. Fall Creek Pkwy/Binford Blvd Meridian to 75th St. | NB |  |  |  |
|  | SB | 727 | 752 | 3 |
| 2. E. Washington St. College Ave to Kitley | EB |  |  |  |
|  | WB | 544 | 541 | -1 |
| 3. West St. <br> I-70 to I-65 | NB | 301 | 396 | 32 |
|  | SB | 247 | 274 | 11 |
| 4. Pennsylvania St./Delaware St. Washington to Fall Creek Pkwy | NB |  |  |  |
|  | SB | 370 | 386 | 4 |
| 5. East St./ College Ave Washington to 10th St. | NB | 184 | 211 | 15 |
|  | SB | 180 | 220 | 22 |
| 6. Rural St. <br> Washington St. to I-70 | NB | 325 | 349 | 7 |
|  |  |  |  |  |
| 7. Emerson Av. <br> Washington St. to I-70 | NB | 354 | 366 | 3 |
|  |  |  |  |  |
| 8. MLKing 16th St. to I-65 | SB | 187 | 181 | -3 |
|  |  |  |  |  |
| 9. W. Washington St. West St. to Holt Rd. | EB | 365 | 364 | 0 |
|  | WB |  |  |  |
| 10. East St./ Madison Ave I-465 to Delaware St. | NB | 367 | 375 | 2 |
|  | SB |  |  |  |
| 11. New York/Michigan St. University Blvd. to Pine St. | EB | 287 | 291 | 1 |
|  | WB | 311 | 349 | 12 |

Table 17 - PM Peak Cumulative Travel Time Differences between Post Construction and During Construction

| Route | Direction | Post Construction Ave. Travel Time (s) | During Construction Ave. Travel Time (s) | \% Change of Travel Time during Hyperfix |
| :---: | :---: | :---: | :---: | :---: |
| 1. Fall Creek Pkwy/Binford Blvd Meridian to 75th St. | NB | 984 | 940 | -4 |
|  | SB |  |  |  |
| 2. E. Washington St. College Ave to Kitley | EB | 576 | 600 | 4 |
|  | WB |  |  |  |
| 3. West St. <br> I-70 to I-65 | NB | 298 | 387 | 30 |
|  | SB | 302 | 350 | 16 |
| 4. Pennsylvania St./Delaware St. Washington to Fall Creek Pkwy | NB | 320 | 515 | 61 |
|  | SB |  |  |  |
| 5. East St./ College Ave Washington to 10th St. | NB | 201 | 256 | 27 |
|  | SB | 156 | 235 | 51 |
| 6. Rural St. <br> Washington St. to I-70 | NB | 292 | 397 | 36 |
|  |  |  |  |  |
| 7. Emerson Av. Washington St. to I-70 | NB | 318 | 411 | 29 |
|  |  |  |  |  |
| 8. MLKing 16th St. to I-65 | SB |  |  |  |
|  |  |  |  |  |
| 9. W. Washington St. West St. to Holt Rd. | EB |  |  |  |
|  | WB | 434 | 467 | 8 |
| 10. East St./ Madison Ave I-465 to Delaware St. | NB |  |  |  |
|  | SB | 373 | 467 | 25 |
| 11. New York/Michigan St. University Blvd. to Pine St. | EB | 359 | 331 | -8 |
|  | WB | 435 | 298 | -31 |

## Limitations of Data Collection

The GPS data collection procedure produces self document data files that eliminate most sources of data that were traditional encountered with distance measuring instrument (DMI) or stop watch based procedures. However, this technology is subject to what is known as "Urban Canyons." Once such "Urban Canyon" was an approximate two block section of the Pennsylvania/Delaware St. route where the GPS signal was routinely lost and had to be interpolated. Also, as with any travel time study, there is some inconsistency among drivers in moderate traffic conditions as to whether they are driving at "free flow speed" or the posted speed limit. Although important to note, these issues have only a very minor influence on the data.

From a strategic perspective, the routes selected did not include ramps from say I-65, I-70, or I465 that may have experienced congestion as motorists were departing those facilities for alternative routes. Also, the data collected "during" the Hyperfix construction was performed during the summer when schools were not in session. The schools were in session when the data was collected "after" the Hyperfix project. There were several routes where school zone speed limits were encountered. Also heavy pedestrian/vehicle movement was experienced around facilities such as IUPUI.

Finally, because of imminent construction, "after" data was collected along Binford Blvd/Fall Creek Parkway in August during the State Fair.

## Travel Time Impact Summary

In general, the morning travel time was higher on all routes during construction as opposed to post-construction, with the exception of the East Washington and Martin Luther King corridors (Table 16). On those corridors, travel time decreased a relatively modest 3 seconds and 6 seconds, respectively. The increase in travel time along other corridors in the morning ranged from 4 seconds (New York/Michigan St.) to 95 seconds (West Street). Based upon this data, the impact along the studied arterial corridors was observed to be relatively minor, increasing
corridor travel time by a maximum of approximately 1.5 minutes. However, as we noted above this travel time study did not consider the Interstate or Interstate ramp travel times.

In the afternoon, travel time during construction in general was higher than after construction along all corridors, with the exception of Fall Creek/Binford Blvd, New York/Michigan St., and University Blvd (Table 17). On those corridors, travel time decreased 44 seconds, 28 seconds and 137 seconds, respectively. The increase in travel time along other corridors in the afternoon ranged from 24 seconds (East Washington St.) to 195 seconds (Pennsylvania St./Delaware St.). Based upon this data, impact along the studied corridors was deemed to be relatively minor also in the afternoon. However, as with the morning data, no travel time information was available for the Interstate or Interstate ramps.

## Chapter 5 - ESTIMATION OF TRAFFIC IMPACTS

## Overview

Information on traffic impact came from three sources. The Department of Metropolitan Development (DMD) of the City of Indianapolis provided travel simulation model results for the metropolitan Indianapolis network under various scenarios of I-65/70 closure. These results were considered to assess areawide traffic impact on an aggregated basis. The second source of data was the ground counts from the permanent traffic count stations maintained by the Indiana Department of Transportation. These ground counts represent the time periods before and during the Hyperfix project and the data was used to examine the traffic impact on major state highway links around Indianapolis. The third set of data came from the consultants (Edwards \& Kelcey) working for the City of Indianapolis and this information represented ground counts from surface arterial links in downtown Indianapolis. The counts were taken before and during the Hyperfix project.

While the questionnaire surveys, discussed in Chapter 2, provided information on travel impacts as perceived by commuter and other road users, the travel simulation and ground counts were used to establish quantitative traffic impacts. In the following sections, the analysis of data obtained from travel simulation model runs and ground counts are discussed.

## Regional Travel Demand Model

Travel demand models can (in theory) be helpful in the analysis of alternative road closure strategies such as those considered for the reconstruction of I-65/70 in Indianapolis in 2003.

1. Estimate the traffic patterns that will result from proposed network changes, identifying locations where excessive delay may occur.
2. Estimate network totals for vehicle-miles traveled (VHT) and vehicle-hours traveled (VHT).

A standard "partial closure" traffic control strategy is to close one direction of traffic and use the lanes in the opposite direction for both directions of traffic. Instead, a "full closure" strategy was
used. The mainline lanes along the Hyperfix project section were closed and specified arterial corridors adjacent to the construction site had their signal timings adjusted for the expected diverted traffic. The travel demand model that has been developed for the Indianapolis region was used to assess the travel impact due to the Hyperfix project.

## Overall Impacts

The Indianapolis Department of Metropolitan Development (DMD) provided the model results for the following four scenarios:
A. The base case without any lane closures on I-65/70.
B. The Hyperfix case.
C. Closing all NB lanes in the I-65/70 construction zone and keeping SB traffic flowing on the SB lanes.
D. Closing all SB lanes in the I-65/70 construction zone and keeping NB traffic flowing on the NB lanes.

The summary results of the four model runs for the entire Indianapolis region are summarized in Table 18.

Table 18 - VMT/VHT Results from the Model

|  | Alt. A | Alt. B | Alt. C | Alt. D |
| :---: | :---: | :---: | :---: | :---: |
|  | Base | Hyperfix | NB Closed | SB Closed |
| VMT | $42,801,800$ | $42,779,300$ | $42,805,100$ | $42,805,100$ |
| VHT | $1,214,900$ | $1,209,200$ | $1,215,100$ | $1,215,100$ |
| Trips | $4,442,600$ | $4,442,600$ | $4,442,600$ | $4,442,600$ |

As expected, Runs C and D produced identical results, while Run B showed a drop in VMT and VHT, compared to the Base Case A. The simulation runs indicated that although the Hyperfix project involved the closing of the most heavily traveled section in the freeway network, the overall travel impact, as represented by VMT and VHT, would not be significant in the regionwide context. That means the increase in trip lengths and travel times resulting from the trips diverted from the Hyperfix section onto the slower surface arterial streets or the more circuitous I-465 would be negligible.

## Link Loadings

To investigate the results further, changes in individual link loadings were examined. A summary of the link volume changes expected from Hyperfix and partial closure with respect to the Base Case, given in Figure 17, seems reasonable. A few interstate links in and near the Hyperfix project site lose large volumes, as shown in Figure 18. A larger number of links realize only modest gains, represented by dark links in Figure 18. It can be seen that the dark links include substantial portions of I-465, numerous links in downtown Indianapolis, and some links to the north and east of downtown. These results are also as expected.


Figure 17 - Percent of Links by Change in Volume


Figure 18 - Links with Estimated Change $\geq 3000$ vpd (dark) and with Change $\leq-3000$ vpd (light) for Scenario B

## I-465 Ring, US Highways, and State Roads: Observed Impacts from Ground Counts

The changes in traffic volumes before and during the Hyperfix project, recorded at INDOT count stations on I-465, US Highways and State Roads are shown in Figure 19 and Table 19. Traffic volumes for the 'Before’ scenario were obtained from average ground counts during April 2003, before the Hyperfix construction began. Traffic volume for the 'During' scenario was obtained from ground counts on a typical travel day (Wednesday) averaged over the weeks during which construction was ongoing ( $05 / 18 / 03$ to 08/09/03). Both ‘Before’ and ‘During’ traffic volumes were factored using INDOT seasonal adjustment factors for the respective months during which they were obtained.


Figure 19 - Observed Percent Changes in Average Daily Traffic Due to Hyperfix on
I-465, US Highways and State Roads

Table 19 - Observed Average Daily Traffic Before and During Hyperfix for Interstates, US Highways and State Roads

|  | Location |  | ADT |  |
| :--- | :--- | :---: | :---: | :---: |
|  |  | Before | During | \% Change |
| I-465 at: | 16.4 MM N of I-74/ Crawfordsville Rd | 103,220 | 142,544 | 38.10 |
|  | 13.4 MM N of US 36/ Rockville Rd | 124,050 | 154,855 | 24.83 |
|  | 0.72 Mi W of I-69 | 118,868 | 150,348 | 26.48 |
|  | 0.60 Mi S of US 40 E | 102,057 | 119,955 | 17.54 |
|  | 0.85 Mi E of I-65 | 117,635 | 133,975 | 13.89 |
|  | 0.70 Mi N of I-70 W | 114,320 | 122,199 | 6.89 |
|  | 0.097 Mi S of US 36 E/ SR 67 | 147,053 | 144,891 | -1.47 |
| I-65 at: | 0.65 Mi S of Southport Rd |  |  |  |
|  |  | 97,029 | 91,184 | -6.02 |
| I-74 at: | 1.54 Mi W of I-465 |  |  |  |
|  |  | 35,400 | 34,538 | -2.44 |
| I-865 at: | 4 Mi E of I-65 | 20,030 | 26,417 | 31.89 |
|  |  |  |  |  |
| SR 37: | at 1.59 Mi S of S Jct of I-465 | 35,696 | 34,883 | -2.28 |
|  | between 46th St and 56th St* | 20,346 | 30,791 | 51.34 |
|  | between 62th St and 65th St* | 30,225 | 43,551 | 44.09 |
|  | between 71th St and 75th St* | 35,189 | 41,815 | 18.83 |

The recorded ground counts indicated that on the whole, the traffic volume increased on I-465, US Highways and State Roads leading to the I-65/ I-70 link under construction. Significant increases ( $+19 \%$ to $+51 \%$ ) were observed on the northern links of SR 37 which provides an alternate route through downtown Indianapolis. The western and southeastern legs of the I-465 ring also had significant increase ( $+14 \%$ to $+38 \%$ ) as traffic was diverted away from the I-65 and I-70 links within the ring.

## I-65 and I-70 within I-465: Simulated Impacts

The changes in traffic volumes along I-65 and I-70 within the I-465 ring, before and during construction, are shown in Figure 20 and Table 20. Traffic volumes for the 'Before' and 'During' scenarios were both obtained from the DMD travel simulation model outputs. The results are as expected. The Hyperfix project diverted a good portion of I-65/70 traffic around I465 and onto surface arterials.


Figure 20 - Simulated Percent Changes in Average Daily Traffic Due to Hyperfix on I-65 and I-70 within the I-465 Ring

Table 20 - Simulated Change in Average Daily Traffic Before and During Hyperfix from DMD Model Outputs

| Location |  | AADT | Change | \% Change |
| :--- | :--- | :---: | :---: | :---: |
| I-65 between Exits: | 123 and 121 | 46,520 | -439 | -0.94 |
|  | 121 and 119 W | 67,810 | $-1,609$ | -2.37 |
|  | 119 W and 119 E | 61,799 | $-1,615$ | -2.61 |
|  | 119 E and 117 | 105,500 | $-3,395$ | -3.22 |
|  | 117 and 116 | 76,930 | $-2,749$ | -3.57 |
|  | 116 and 115 | 112,780 | $-8,825$ | -7.82 |
|  | 114 and 112 | 132,610 | $-29,650$ | -22.36 |
|  | 110 and 109 | 86,900 | $-7,782$ | -8.96 |
|  | 109 and 107 | 75,860 | -897 | -1.18 |
|  | 107 and 106 | 69,910 | -254 | -0.36 |
|  |  |  |  |  |
| I-70 between Exits: | 75 and 77 | 51,280 | $-7,172$ | -13.99 |
|  | 77 and 78 | 77,250 | 938 | 1.21 |
|  | 78 and 79 | 89,410 | $-2,011$ | -2.25 |
|  | 79 and 80 | 97,780 | $-1,060$ | -1.08 |
|  | 80 and 110 | 97,190 | $-23,519$ | -24.20 |
|  | 112 and 85 | 167,330 | $-36,127$ | -21.59 |
|  | 85 and 87 | 155,900 | $-32,425$ | -20.80 |
|  | 87 and 89 | 127,720 | $-16,497$ | -12.92 |
|  | 89 and 90 | 79,390 | $-17,322$ | -21.82 |

## Change in Directional Traffic: Ground Counts

The impact of the Hyperfix project on the directional changes in traffic volumes could be determined only at the INDOT count stations as shown in Figure 21, and Tables 21 and 22. Similar to the data presented in Figure 19 and Table 19, traffic volumes for the 'Before’ and 'During’ scenarios were obtained from ground counts before and during construction, corrected for seasonal adjustments.


Figure 21 - Observed Percent Changes in Average Daily Traffic by Direction of Travel Due to Hyperfix on Interstates, US Highways and State Roads

Table 21 - Observed Change in Northbound or Eastbound Average Daily Traffic Before and During Hyperfix

|  | Location |  | Northbound or Eastbound ADT |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Before | During | \% Change |  |  |
| I-465 at: | 0.72 Mi W of I-69 | 57,557 | 88,154 | 53.16 |  |
|  | 0.60 Mi S of US 40 E | 50,717 | 60,821 | 19.92 |  |
|  | 0.85 Mi E of I-65 | 58,787 | 65,664 | 11.70 |  |
|  | 0.70 Mi N of I-70 W | 57,461 | 62,086 | 8.05 |  |
|  | 0.097 Mi S of US 36 E/ SR 67 | 73,312 | 74,882 | 2.14 |  |
| I-65 at: | 0.65 Mi S of Southport Rd | 50,635 | 45,178 | -10.78 |  |
| SR 37 at: | 1.96 Mi S of Jct I-465 and I-69 | 11,242 | 20,678 | 83.94 |  |
|  | 1.59 Mi S of S Jct of I-465 | 16,998 | 16,884 | -0.67 |  |
| US 31 at: | 1.16 Mi S of Jct I-465 | 21,201 | 21,849 | 3.06 |  |

Table 22 - Observed Change in Southbound or Westbound Average Daily Traffic Before and During Hyperfix

|  | Location |  | Southbound or Westbound ADT |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Before | During | \% Change |  |  |
| I-465 at: | 0.72 Mi W of I-69 | 61,311 | 62,194 | 1.44 |  |
|  | 0.60 Mi S of US 40 E | 51,339 | 59,134 | 15.18 |  |
|  | 0.85 Mi E of I-65 | 58,849 | 68,311 | 16.08 |  |
|  | 0.70 Mi N of I-70 W | 56,859 | 60,113 | 5.72 |  |
|  | 0.097 Mi S of US 36 E/ SR 67 | 73,741 | 73,066 | -0.92 |  |
| I-65 at: | 0.65 Mi S of Southport Rd | 46,394 | 46,006 | -0.84 |  |
| SR 37 at: | 1.96 Mi S of Jct I-465 and I-69 | 25,323 | 21,391 | -15.53 |  |
|  | 1.59 Mi S of S Jct of I-465 | 18,698 | 17,999 | -3.74 |  |
| US 31 at: | 1.16 Mi S of Jct I-465 | 21,560 | 22,215 | 3.04 |  |

On the whole, there were only small discrepancies between directional traffic volumes on the same roadway sections, except for SR 37 and the junction of I-465 and I-69. On SR 37, northbound traffic had an $84 \%$ increase while southbound traffic had a $16 \%$ decrease in traffic volumes. At the junction of I-465 and I-69, eastbound traffic experienced an increase of 53\% while westbound traffic experienced an increase of only $1.4 \%$. In addition, on I-65 south of I465 , the drop in northbound traffic was many times more than the drop in southbound traffic.

## Downtown Indianapolis: Ground Counts

Traffic volumes before and during the Hyperfix project for road sections in downtown Indianapolis were obtained from the consulting firm Edwards and Kelcey. The changes for road sections around downtown are shown in Figure 22, while the changes for road sections in the downtown area are given in Figure 23. The before and during volume data is presented in Table 23. The data reported was based upon average weekday ground counts taken before and during construction.

All roadway sections studied in downtown Indianapolis experienced a high average overall increase of $51 \%$ in traffic volumes. Major arterials through downtown, running parallel to the link under construction, such as Pennsylvania Street, West Street and Delaware Street experienced significant increases since traffic from SR 37, SR 135, SR 431 and US 31 all merge into these arterials.


Figure 22 - Percent Changes in Average Daily Traffic for Road Sections Around Downtown Indianapolis due to Hyperfix


Figure 23 - Percent Changes in Average Daily Traffic for Road Sections in Downtown Indianapolis due to Hyperfix

Table 23 - Change in Average Daily Traffic for Road Sections Around and in Downtown Indianapolis

| Location |  | Traffic Count |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Before | During | \% Change |
| West St between: | New York and Michigan | 29,448 | 50,786 | 72.46 |
|  | South St and Maryland | 28,831 | 48,985 | 69.90 |
|  | Indiana and St. Clair | 23,655 | 46,412 | 96.20 |
|  | South of South St | 11,829 | 22,167 | 87.40 |
| Missouri St between: | South of South St | 12,413 | 21,866 | 76.15 |
| Capitol Ave between: | 16th and 21st | 15,277 | 18,117 | 18.59 |
|  | New York and Ohio | 17,269 | 21,770 | 26.06 |
| Illinois St between: | Ohio and New York | 21,469 | 25,324 | 17.96 |
|  | St. Clair and 10th | 12,237 | 15,865 | 29.65 |
| Pennsylvania Ave between: | Vermont St. and | 13,957 | 20,451 | 46.53 |
|  | South of South St | 11,256 | 20,885 | 85.55 |
| Delaware St between: | South St and Maryland | 12,863 | 15,192 | 18.11 |
|  | Washington and South St | 18,638 | 22,806 | 22.36 |
|  | South of Fall Creek Pkwy | 7,908 | 16,795 | 112.38 |
| Central Ave between: | 10th and 16th | 9,062 | 10,927 | 20.58 |
| East St between: | Market and Ohio | 13,705 | 23,592 | 72.14 |
|  | Washington and South | 10,316 | 15,435 | 49.62 |
| College Ave between: | Ohio and New York Michigan and | 9,335 | 13,947 | 49.41 |
|  | Massachusetts | 8,967 | 13,017 | 45.17 |
| Dr. ML King between: | 16th and 21st | 14,021 | 19,094 | 36.18 |
| Rural St between: | Michigan and 10th | 12,237 | 15,865 | 29.65 |
| Washington St between: | Ritter and Arlington | 24,069 | 36,034 | 49.71 |
|  | Alabama and Delaware | 12,894 | 18,752 | 45.43 |
| Fall Creek Road Pkwy | College and 30th St | 30,457 | 47,656 | 56.47 |
|  | Meridian and Delaware | 19,210 | 27,822 | 44.83 |

## Comparing Impacts on Vehicle Hours of Travel (VHT)

The need for pavement patching, shoulder reconstruction and ramp resurfacing of northbound and southbound mainline I-70 and I-65 between the "north and south splits" brought about consideration of alternative lane closure strategies. The traditional strategy would be to close northbound lanes while the southbound lanes were being worked on, and vice versa. The strategy that became known as "Hyperfix" involved closing both directions of the mainline, accommodating the diverted traffic on other roads and on other modes, thereby reducing the duration of the project. This analysis estimates the travel time -- measured in vehicle hours traveled (VHT) - that occurred (or would have occurred) under the various alternative scenarios.

Data for the scenarios analyzed were obtained from the sources shown in Table 24.

Table 24 - Data Sources for VHT Analysis

|  | Description | Sources |
| :--- | :--- | :--- |
| Scenario A | Base Case | Data collected: Traffic counts and peak hour travel <br> time <br> Model outputs: Average volume and speed |
| Scenario B | Hyperfix Case | Data collected: Traffic counts and peak hour travel <br> time <br> Model outputs: Average volume and speed |
| Scenario C/D | Partial Closure Cases | Model outputs: Average volume and speed |

VHT values were determined using the average of traffic counts that were taken at various count stations along the arterial sections selected for analysis. DMD model outputs for average daily traffic flow were used in the few cases where counts were not available along roadway sections of interest. To obtain the proportion of traffic during an average peak hour shown in Table 25 , average daily traffic volumes were modified using a k-factor of 0.093 , the recommended HCM value for urbanized areas.

Table 25 - Traffic Volumes Along Selected Arterial Sections

|  |  | Volume (vpd) |  | Peak Vol (vph) |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Sections | Before | During | Before | During |
| 1 | Fall Creek Pkwy/ Binford Blvd from Illinois St to 56th St | 28587 | 38719 | 2659 | 3601 |
| 2 | E. Washington St. from College Ave. to Kitley | 30189 | 36034 | 2808 | 3351 |
| 3 | West St from I-70 to I-65 | 27311 | 48728 | 2540 | 4532 |
|  | Pennsylvania St from Washington St to Fall Creek Pkwy |  |  |  |  |
| 4 | (SB) | 13975 | 20451 | 1300 | 1902 |
| 5 | Delaware St. from Washington to Fall Creek Pkwy (NB) | 7908 | 16795 | 735 | 1562 |
| 6 | East St from Washington St to 10th St (SB) | 13705 | 23592 | 1275 | 2194 |
| 7 | College Ave from Washington St to 10th St (NB) | 9151 | 26964 | 851 | 2508 |
| 8 | Rural St from Washington St to I-70 | 12237 | 15865 | 1138 | 1475 |
| 9 | Emerson Ave from Washington St to I-70* | 19814 | 22791 | 1843 | 2120 |
| 10 | ML King from 16th St to I-65 | 14021 | 19094 | 1304 | 1776 |
| 11 | West Washington St from West St to Holt St* | 31042 | 30500 | 2887 | 2837 |
| 12 | New York St from University Blvd to Pine St (EB)* | 22405 | 22971 | 2084 | 2136 |
| 12 | Michigan St from University Blvd to Pine St (WB)* | 18117 | 19094 | 1685 | 1776 |

For the purpose of this analysis, the average values of AM and PM peak period travel times collected in the present study were used in the Base and Hyperfix Cases. Table 26 shows the VHT values for the selected arterial sections. It can be seen that most of the sections experienced a large increase in VHT. Total VHT increased by 42 percent (2594 to 3691) from the Base to Hyperfix case.

Table 26 - VHT Values for Selected Arterial Sections Before and During Hyperfix

|  | VHT per peak hr |  |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Sections | Base | Hyperfix | $\Delta \mathrm{VHT}$ | $\Delta \mathrm{VHT}$ |
| 1 | Fall Creek Pkwy/ Binford Blva from Illinois St to 56th St | 632 | 846 | 214 | 33.9 |
| 2 | E. Washington St. from College Ave. to Kitley | 437 | 531 | 94 | 21.6 |
| 3 | West St from I-70 to I-65 | 202 | 443 | 240 | 118.7 |
|  | Pennsylvania St from Washington St to Fall Creek Pkwy |  |  |  |  |
| 4 | (SB) | 134 | 204 | 70 | 52.7 |
| 5 | Delaware St. from. Washington to Fall Creek Pkwy (NB) | 65 | 223 | 158 | 241.8 |
| 6 | East St from Washington St to 10th St (SB) | 59 | 139 | 79 | 133.1 |
| 7 | College Ave from.Washington St to 10th St (NB) | 46 | 163 | 117 | 257.4 |
| 8 | Rural St from Washington St to I-70 | 98 | 153 | 55 | 56.8 |
| 9 | Emerson Ave from Washington St to I-70* | 172 | 229 | 57 | 33.0 |
| 10 | ML King from 16th St to I-65 | 68 | 89 | 22 | 31.8 |
| 11 | West Washington St from West St to Holt St* | 320 | 327 | 7.0 | 2.2 |
| 12 | New York St from University Blva to Pine St (EB) | 187 | 185 | -2.4 | -1.3 |
| 12 | Michigan St from University Blva to Pine St (WB)* | 175 | 160 | -15 | -9 |
|  |  | TOTAL | 2594 | 3691 |  |

Because counts were not available for the hypothetical case of partial closure on I-65/ I-70 link, DMD model outputs were used instead. To determine total travel times, the speeds along the selected sections were averaged. Volumes and travel times for all three cases -- the base, Hyperfix and partial closure on I-65/ I-70 -- are shown in Table 27.

Table 27 - VHT Values from DMD Model for Selected Arterial Sections

|  |  | Volume (vpd) |  |  | Avg Travel Time (s) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Base | Hyperfix | Partial | Base | Hyperfix | Partial |
| 1 | Fall Creek Pkwy/ Binford Blvd between Illinois St to 56th St | 53616 | 55034 | 54440 | 831 | 874 | 855 |
| 2 | E. Washington St. between College Ave. to Kitley | 22419 | 24644 | 24556 | 521 | 547 | 545 |
| 3 | West St between I-70 to I-65 | 35814 | 48845 | 42504 | 181 | 241 | 203 |
| 4 | Pennsylvania St between Washington St to Fall Creek Pkwy (SB) | 23551 | 27856 | 25473 | 285 | 313 | 295 |
| 5 | Delaware St. between Washington to Fall Creek Pkwy (NB) | 33041 | 41541 | 39382 | 391 | 678 | 579 |
| 6 | East St between Washington St to 10th St (SB) | 20844 | 26931 | 24319 | 116 | 139 | 126 |
| 7 | College Ave between Washington St to 10th St (NB) | 13140 | 19997 | 19840 | 107 | 113 | 113 |
| 8 | Rural St between Washington St to l-70 | 8323 | 9923 | 9323 | 309 | 309 | 309 |
| 9 | Emerson Ave between Washington St to I-70* | 19814 | 22791 | 23304 | 306 | 325 | 329 |
| 10 | ML King between 16th St to I-65 | 19650 | 22641 | 19671 | 137 | 140 | 137 |
| 11 | West Washington St between West St to Holt St* | 31042 | 30500 | 31926 | 407 | 400 | 420 |
| 12 | New York St from University Blvd to Pine St (EB)* | 22405 | 22971 | 22516 | 226 | 229 | 226 |
| 12 | Michigan St from University Blvd to Pine St (WB)* | 18117 | 19095 | 19799 | 203 | 205 | 207 |

## Partial Closure vs. Complete Closure

For the purpose of comparing VHT for the various scenarios, data from the DMD Model was used to allow a common basis of comparison. As can be seen in Table 28, the I-65/ I-70 section experienced no traffic during the Hyperfix scenario. VHT decreases by 31 percent during a partial closure because of the decrease in capacity. The overall change in VHT for the selected sections with respect to the base scenario was lower for the partial closure scenario compared to the Hyperfix scenario on a daily basis. However, when the duration of the construction period was taken into account - 55 days for Hyperfix and 180 days for the partial closure scenario - the total VHT from the partial closure scenario are more than double that of the Hyperfix strategy.

Table 28 - Analysis of Change in Peak Hour VHT using DMD Model Outputs

|  | Base | Hyperfix | Partial |
| :--- | :---: | :---: | :---: |
| VHT per peak hr on I-65/ I-70 section | 111 | 0 | 77 |
| VHT per peak hr on 12 arterial sections | 3069 | 3907 | 3619 |
| Total Peak Hr VHT | 3181 | 3907 | 3696 |
| $\Delta$ Peak hr VHT with respect to Base scenario |  | 727 | 516 |
| $\Delta$ Peak hr VHT for Partial Closure scenario / $\Delta$ Peak hr |  |  |  |
| VHT for Hyperfix scenario |  |  | 0.71 |
| Total peak hr VHT during construction period | 39972 | 92841 |  |
| $\Delta$ VHT Partial Closure scenario / $\Delta$ VHT Hyperfix scenario |  |  | 2.32 |

Based on this analysis, if a project using the partial closure alternative will last more than 40 percent longer than a project using the full closure Hyperfix strategy, the full closure strategy will lead to lower total VHT during the life of the project. As the Hyperfix project was completed in 55 days, the breakeven project duration for the partial closure alternative would have been 77 days. In other words, as the partial closure alternative was estimated to require 180 days, the breakeven time for the complete closure alternative would be 128 days. The user cost savings in terms of only travel time have more than justified the added expenditure due to the complete closure.

## Traffic Safety

In order to assess possible impact of the Hyperfix project on traffic safety in the Indianapolis area, the crash data during the months of April-September for the years 2002 and 2003 was obtained from the City of Indianapolis Police Department, as shown in Figure 24. It can be seen that the number of crashes during the Hyperfix months in 2003 was higher than the adjacent months in the same year. No conclusive result can be drawn from the data. Both years had a one-month blip in crash numbers. The spokesman at the Indianapolis Police Department indicated that weather may have affected the crash data since there was above average rainfall during the Hyperfix period. Even though the data shows an increase, it is difficult to say that Hyperfix was the cause.

## Indianapolis Police Dept Crash Data



Figure 24 - Crash Data

## Cost Effectiveness Evaluation

The additional cost for selecting the total closure option instead of the partial closure option included the following items.

Local road and transit improvements
including city police and Park and Ride services $\quad \$ 2,847,100$
Public relations campaign for Hyperfix and
Park and Ride service 172,000
Total bonus paid for all phases
Total $\frac{3,550,000}{\$ 6,569,100}$

The consultant for the state, American Consulting Engineers, estimated that the cost savings in maintenance of traffic (MOT) by selecting the total closure option was $\$ 3,000,000$. The net additional cost associated with the Hyperfix project was then $\$ 3,569,100$.

From Table 28 the peak hour travel time associated with only the I-65/70 section and 12 arterial sections for the partial closure option was estimated as 3,619 hours, while the corresponding figure for the full closure option was 3,907 hours. The estimated duration for the partial closure option was 180 days and the actual duration with the full closure option came to be 55 days. Therefore, if one considers only travel time during 3 hours of peak each day and only for the I65/70 section and a selected set of arterial sections, the time saving due to Hyperfix would be $1,351,185$ hours.

The break-even travel time value for the Hyperfix project to be cost-effective would then be $\$ 2.64$ per vehicle per hour. As the actual travel time value can be as high as $\$ 15-\$ 20$ per vehicle per hour, the Hyperfix project has proved to be highly cost-effective. In fact, even if the cost saving due to MOT is not considered, the full closure option would still be highly cost-effective.

## Chapter 6 - SUMMARY AND RECOMMENDATIONS

Hyperfix did impact the Indianapolis area. The biggest impact was in traffic flow and the shift in traffic volume to local streets and volume added to I-465. Local businesses were only minimally affected. In terms of travel time savings, the full closure option of Hyperfix turned out to be highly cost-effective. Based on the data collected and analyses performed in the study, this chapter summarizes the findings to make a set of recommendations.

## Summary

Four surveys were performed: one for the general public; a through traffic survey; a downtown business survey; and a Park and Ride survey. Survey results revealed:

- Commuters felt that the project did not significantly affect travel into the downtown area. Because alternate routes were available, the majority of riders took them. Availability of alternate routes was very important to the project's success.
- The most popular sources of information used for Hyperfix were: TV and radio - 31\%, websites $-18 \%$, and newspaper $-16 \%$.
- The majority of travelers driving through Indianapolis changed their routes and proper advanced signage was very important to them.
- Downtown businesses were not significantly affected.
- The Park and Ride transit service was very popular. There was significant interest in seeing it continue but the riders indicated a ceiling for the fare.

Nineteen interviews were performed with the construction contractor, major subcontractors, INDOT personnel, FHWA personnel, and consultants. Information collected in these interviews is incorporated in the recommendations.

A travel time study was performed during and after the construction phase. The methodology used is explained in Chapter 4. In general, the morning travel time was higher on all the study routes during construction as opposed to post-construction, with the exception of the East Washington and Martin Luther King corridors. On those corridors, travel time decreased a relatively modest 3 seconds and 6 seconds, respectively. The increase in travel time along other corridors in the morning ranged from 4 seconds (New York/Michigan St.) to 95 seconds (West Street). Based upon this data, the impact along the studied arterial corridors was observed to be relatively minor, increasing corridor travel time by a maximum of approximately 1.5 minutes.

In the afternoon, travel time during construction in general was higher than after construction along all corridors, with the exception of Fall Creek/Binford Blvd, New York/Michigan St., and University Blvd (Table 17). On those corridors, travel time decreased 44 seconds, 28 seconds and 137 seconds, respectively. The increase in travel time along other corridors in the afternoon ranged from 24 seconds (East Washington St.) to 195 seconds (Pennsylvania St./Delaware St.). Based upon this data, impact along the studied corridors was deemed to be relatively minor also in the afternoon. Travel time study was performed only for local streets.

The Hyperfix project diverted a good portion of I-65/70 traffic around I-465 and onto surface arterials. The recorded ground counts indicated that on the whole, the traffic volume increased on I-465, US Highways and State Roads leading to the I-65/ I-70 link under construction. Significant increases ( $+19 \%$ to $+51 \%$ ) were observed on the northern links of SR 37 which provides an alternate route through downtown Indianapolis. The western and southeastern legs of the I-465 ring also had significant increase ( $+14 \%$ to $+38 \%$ ) as traffic was diverted away from the I-65 and I-70 links within the ring.

All roadway sections studied in downtown Indianapolis experienced a high average overall increase of $51 \%$ in traffic volumes. Major arterials through downtown, running parallel to the
link under construction, such as Pennsylvania Street, West Street and Delaware Street experienced significant increases since traffic from SR 37, SR 135, SR 431 and US 31 all merge into these arterials.

When the duration of the construction period was taken into account - 55 days for Hyperfix and 180 days for the partial closure scenario - the total vehicle hours of travel from the partial closure scenario would have been more than double that of the Hyperfix strategy.

If one considers only travel time during 3 hours of peak each day and only for the I-65/70 section and a selected set of arterial sections, the time saving due to Hyperfix would be 1,351,185 hours. The break even travel time value for the Hyperfix projectwould then be $\$ 2.64$ per vehicle hour. The actual travel time value can be as high as $\$ 15-\$ 20$ per vehicle per hour, the Hyperfix project has proved to be highly cost-effective.

## Recommendations

Recommendations based on the study findings are summarized into two categories, Management and Engineering Issues, as presented in the following sections.

## Management Issues

## 1. INDOT Quick Response Mechanism

For a fast paced job like Hyperfix, a quick response mechanism that deals with project problems by the INDOT is very important. This mechanism is organizational in nature. This is no more than taking the current chain of responsibility matrix and making it responsive to project needs and problems.
2. Effective Coordination and Empowerment

For Hyperfix there were many involved agencies. In addition to INDOT, there was the City of Indianapolis , IndyGo, engineering consultants, law enforcement agencies and emergency response services, and the public relations consultant. There were many planning meetings involving some or all of the above organizations. In order to keep the process moving the representatives at these meetings must be empowered to make decisions. This makes the meetings important which will provide a strong incentive for attendance and minimizes delays that can be caused by decision making. A cooperative attitude must permeate these meetings and be a part of the project philosophy. When differences occur they must be resolved in a timely manner.

## 3. Project Planning Timeline

One standard principle in construction projects is that careful advance planning will payoff in project execution. Since the Hyperfix project involves multiple organizations, a time line for project planning with these agencies is needed. The experience of the Hyperfix project provides valuable information to develop a possible time line for future total closure projects. The activities involved in project planning and estimated time line are shown in Figure 25.

## TOTAL CLOSURE PROJECT TIMELINE



Figure 25 - Project Planning Timeline

## 4. Funding Agency

For this type of accelerated project, only one funding agency is preferred. If multiple funding sources are used, then requesting and disbursing payment can slow and impact project activities. If a number of funding sources are involved, then an oversight organization should be put in place to act as a central funding authority.

## 5. Local Road Improvement

The Hyperfix project involved a significant amount of improvement of city streets in order to accommodate increased traffic on these streets due to the complete closure of the I-65/70 link. Local street improvement and its timing is critical in the success of a project of this type. However, an effective coordination is necessary to make sure that possible alternative local streets are kept free of construction zones during the complete closure.
6. Availability of Public Transit

Park and Ride capabilities are important. Public transportation in this case was very successful. Existing capabilities were analyzed and new options added to the system to mitigate some of the traffic concerns. Obtaining insurance and a legal review is needed and time needs to be built into this activity.

## 7. Public Relations

Public relations (PR) are very important. The public campaign should start six months ahead of construction. This means a contract should be awarded to a PR firm one year ahead of construction.

## 8. Federal-State-City Partnership

An important element is effective intergovernmental partnership. In that partnership FHWA plays an important role as an arbitrator and mediator.

## Engineering Issues

A number of engineering issues emerged during the course of the Hyperfix project and they should be considered in any future project of this type.

1. Night Operations

It is necessary to analyze project activities to determine if a project would benefit from night operations. Safety and quality should be assessed in comparison with time savings.

## 2. Contractor Risk Factors

Contractor risk factors should be identified and analyzed in order to determine how to package the project that encourages potential bidders to respond.

## 3. Total Closure Option Analysis

Closure should be analyzed by the consultant and come as a recommendation from the consultant. A detailed analysis needs to be performed before a total closure is chosen. That should be a part of the scoping report. A major component of the scoping should involve a detailed travel impact analysis under various possible options. A review of metropolitan travel model results used by the INDOT and the City of Indianapolis in making closure decisions indicated lack of sensitivity to network changes. Greater effort should be made to determine if the model is capable of such sensitivity.

## 4. Analysis of Alternate Routes

A careful analysis of alternate routes can result only from the use of a well organized metropolitan travel demand modeling process. Alternate routes should not have restrictions during total closure. Also, the modeling process should be able to investigate the impact of various options of freeway traffic management on the quality of traffic flow on local roads.

## 5. Local Ordinances

Some local areas can have restrictions regarding noise and other aspects of construction activities, particularly local ordinances and their impact on construction activities should be identified during the planning process.

These recommendations would provide guidelines to evaluate a total closure option. A well planned, timely evaluation is necessary for any organization considering the option taken in Hyperfix. This report summarized the lessons learned and can be used as a plan for future projects.

Appendix A1 - Survey Questionnaires

## On-Line Survey

When completed, the ongoing Hyperfix project (the closing of $165 / 170$ in the downtown area) will provide Indianapolis with a first class highway that is expected to reduce travel time, and enhance traveler convenience, comfort and safety.

To speed up the project, it has been necessary to close the section under construction to traffic. In order to make recommendations toward reducing any inconvenience caused to travelers during the project, we are soliciting your perspectives on the Hyperfix impacts on your trip characteristics and welfare in general.

1. Has the Hyperfix project caused you to make fewer trips than you did before Hyperfix?

Yes No
If yes, how many fewer trip(s) per week? $\qquad$
2. What type of trips has been most affected?

O Work Trips
O Recreational Trips
O Shopping Trips
O Other, Please Specify $\qquad$
3. Please indicate the origin and destination of your most frequent trip type in that has been affected by Hyperfix. Use zip code (if known), nearest intersection, or landmarks (for example, Town of Fishers, Government Center, Keystone Crossing).

Origin $\qquad$
Destination $\qquad$
4. For the trip type chosen in Question 2,
iii What was the typical time for starting this trip? (Example: 8:00 AM)
Before Hyperfix $\qquad$ After Hyperfix $\qquad$
b) What was the typical travel time (in minutes)?

Before Hyperfix $\qquad$ After Hyperfix $\qquad$
5. For the return leg of the trip taken in Question 4,
iii What was the typical time for starting this trip? (Example: 4:00 PM)
Before Hyperfix $\qquad$ After Hyperfix $\qquad$
b) What was the typical travel time (in minutes)?

Before Hyperfix $\qquad$ After Hyperfix $\qquad$
6. What mode of transportation do you typically use for this trip type?

BEFORE Hyperfix
DURING Hyperfix
__ Car/Van/Pickup/Motorcycle
__ IndyGo Local Bus
__ Walk
__ IndyGo Local Bus
__ Bike
__ Hyperfix Park and Ride
__ Other, Please Specify
__ Walk
__-_-_-_-_-_-_-_-_-_-_
__ Bike
_- Other, Please Specify
7. Has Hyperfix changed your car travel routes?
Yes No
8. Choose the route you used for your most frequent trip type (see Question 2) BEFORE Hyperfix.

ML King Jr St.
Fall Creek PKWY/Binford BLVD
Washington St. from the east
Madison Ave. /East St.
Washington St. from the west
170 from the east
Meridian St. /College Ave.
Massachusetts Ave.
165 from the north west
165 from the south
Other: Please indicate
If you chose "Other", please enter in the box below a list of the streets inside 1465 that you used to reach destination stated in Question 3.

A map is provided below for your use.

9. Where did you get the information to help make your trips during Hyperfix? Check all that applied:
____ TV / Radio
___- Websites
____ Brochure / Advertising
____ Newspaper
____ Employer Announcements
____ Roadside Signs
____ Other $\qquad$
10. Please indicate if you have any other comments on Hyperfix impacts.

## THROUGH TRAFFIC SURVEY

When completed, the ongoing Hyperfix project (the closing of $165 / 170$ in the downtown area) will provide Indianapolis with a first class highway. To speed up the project, it has been necessary to close the section under construction to traffic. In order to make recommendations we are soliciting your perspectives on the Hyperfix impacts on your trip characteristics and welfare in general.

1. Which vehicle are you currently driving?

O Private Vehicle
O Commercial Vehicle
0 Bus
2. Are you an instate commuter or out of state commuter? $\qquad$
3. Before you started your trip through Indianapolis were you aware about the Hyperfix project?
Yes No

If you were aware, how did you learn about the project?
O News Reports
O Brochure
O Advertising
O Other, Please Specify $\qquad$
4. Was the signage appropriate throughout your travel?

Yes No
5. Did Hyperfix add to your travel time?

Yes No
6. Has the Hyperfix affected your schedule/plans?
Yes No
7. Are there any other major impacts of Hyperfix you can think of?

## BUSINESS SURVEY

The completed Hyperfix project (the closing of $165 / 170$ in the downtown area) and the associated city road projects such as West Street improvements, etc. will provide Indianapolis with a first class road system. In order to make recommendations for similar future projects we are soliciting your perspectives on what impact hyperfix had on your business.

1. How did you learn about the Hyperfix project and associated city road projects?
_ Letter
_ Personal Visit
_ News Reports
_ Brochure
_ Advertising
_ Other, Please Specify $\qquad$
2. Did anyone from your business attend a public hearing or meeting conducted by the state before the Hyperfix project and associated city road projects began?

$$
\ldots \text { Yes } \quad \text { __ No }
$$

3. How well were you kept informed during the Hyperfix project and associated city road projects about what was planned and when it would occur? On a scale from 1 to 5 , with $1=$ not informed at all and $5=$ fully informed, how well were you kept informed? (circle one)

| 1 | 2 | 3 | 4 | 5 |
| :--- | :--- | :--- | :--- | :--- |

4. Was your business affected financially during the Hyperfix project and associated city road projects? On a scale from 1 to 5 , with $1=$ very significant effect and $5=$ no effect, how was your business affected? (circle one)
$\begin{array}{lllll}1 & 2 & 3 & 4 & 5\end{array}$
5. Did the Hyperfix project and associated city road projects cause any problems for your business?
$\qquad$ Yes $\qquad$ No

If yes, what were the problems?
(i)
(ii)
(iii)
6. Were there any positive effects on your business during the Hyperfix project and associated city road projects? $\qquad$ Yes $\qquad$ No

If yes, what were the benefits?
(i)
(ii)
(iii)
7. Did you lose customers during the Hyperfix project and associated city road projects?
__ Yes ___ No
If yes, approximately what percentage of your customers did you lose? $\qquad$
8. Did you reduce the number of full-time or part-time employees because of the Hyperfix project and associated city road projects?
$\qquad$
__ Yes __ No
9. Were your hours of operation affected by the Hyperfix project and associated city road projects?
$\qquad$ _Yes __ No

If yes, how were the hours affected? $\qquad$
10. Did you close the business because of the Hyperfix project and associated city road projects?
__ Yes ___ No
If yes, how long did you close? $\qquad$
11. Is there anything that the state and local governments and the contractors could have done to be more responsive to the needs of the businesses affected by Hyperfix and associated city road projects?
$\qquad$ Yes $\qquad$ No

What do you recommend?
12. Please indicate below any other comments you may have about the Hyperfix project and associated city road projects.

## Appendix A2 - Survey Comments

## Compliments

O I have been very impressed with this project. At the beginning of the project, I braced for the worst and I have been pleasantly surprised at how little I am inconvenienced. This project shows what good planning and communication can accomplish.
O One summer is better than two!

O My trip to work every morning has been much easier since Hyperfix started. It has removed much of the traffic from north-bound I65 into downtown. Hyperfix was a blessing in disguise!

0 The communication about Hyperfix has been fantastic.

O The planning seemed to be excellent and the public education was also precise and plentiful.

## Complaints

O Hyperfix is placing a strain on I-465. The afternoons are the worst. The I-65 and I-465 intersection on the south side backs up to the US 31 exit. Many drivers get on I-465 at I-65 and exit at Emerson, add in the combination of more trucks it makes this stretch of I-465 a mess.

O I hope this project solves the daily traffic jams that occurred on NB 65 at the north split. If not, the project was a waste.
0 The stupid move is that on the East side of 465, they are doing construction around Pendelton Pike?

O I would have liked more consideration given to the Southside drivers.
O What about the folks who live on the west side of the city who sit in traffic an additional 15-20 minutes each way to work? What thoughts were given or plans made for those folks? I live in Plainfield and work at 86th \& Zionsville Rd. What used to be an easy 30 minute drive in the morning has turned into carefully timed operation. If I don't leave my house by 6:45 a.m., I can guarantee that I still won't be at work 50 minutes later. That's not even talking about how awful it is during the afternoon drive home.

0 The real problems have been on the West and South legs of I465-- especially from I70 on the West to I65 on the South. It has been very common for all Eastbound lanes of I465 to come to a near standstill just from the volume of traffic jumbling to reach the single-lane ramp for I65 South.

O Just do the math: I465-3 lanes; I74-2 lanes; I65-3 lanes; I70-3 lanes totaling 11 lanes all trying to travel via I465's 3 lanes equals one big mess. Was I the only one who foresaw this? Mike Morey mikemorey@sbcglobal.net.

O There has been a HUGE impact on I-465 on the West side. The evening commute has become incredibly aggravating and dangerous. Some drivers are dangerous for their highway maneuvers and aggressiveness, while other drivers are dangerous from their lack of attention to the road. I have seen people reading books, eating dinner, applying make-up and distracted beyond compare as they sit, parked, inching up in line every few minutes. Other routes are equally congested, and don't reduce my commute time. I'm using more fuel, wasting precious personal time. It's very aggravating.

O Northside rich people get good buses and my bus is till old and not comfortable, they even have TV and Restrooms

O I haven't had to change my route because of Hyperfix, but I have been impacted due to the people who have had to change their routes. In the afternoon, it seems that no matter what time I leave work, it is stop and go on I-465 on the Westside because of the volume of drivers that have been forced to take drive this road as well. I have had to make a few trips downtown for errands, and it seems that every time that I get downtown on I-65, and have to get off where they are doing the construction, there are either no workers or the workers are all standing around with their hands in their pockets. I thought that this was supposed to be a $24 / 7$ job. When I pass the construction, I don't see many workers working in a "hyper" fashion. I think that if you are going to shut down an huge chunk of interstate that you had better have your workers working as efficiently as possible so that everything can get back to normal. When I hit traffic, it isn't because of an accident, it is because there are not-so-smart drivers on the interstate who think that they should go about 45 mph on the INTERSTATE!!!!! All it takes is one person to hit their brakes and a few miles back, everyone is going to have to slow down. There are just way to many people traveling on I-465 because of the Hyperfix troubles. Whoever thought that it was a good idea to try and do it all at once through the hot summer when people are so anxious to get home from work so that they can enjoy summer activities must have had their head lodged in their rear end.

## Public Transportation

O No park and ride option was given to residents originating from Brownsburg/Avon areas to Downtown Indy. Although it would be great to see mass-transit options such as rail (active rail lines from Downtown Indy run through Avon and Brownsburg), my travel time by car hasn't been greatly impacted by this project.

O I wish, however, that there was additional bus service offered from the East Side to downtown to parallel the additional service (\$1.00 fee-per-ride) bus that was provided to the Northeast side.

O I am really hoping that Park and Ride will continue. Many people in the northeast side of town are really using it and enjoying.

O The Hyperfix shuttle was perfect!! Always on time, always courteous drivers, the right price, the right stops and starts....this city needs fast, affordable, mass transportation from the suburbs to the city; to cut down on parking spots needed, exhaust, etc.

0 Insulted at the lack of consideration for the west and southwest side commuters. Interesting that Hamilton County residents received options of commuter services while Morgan, Hendricks and Johnson county residents were left to fend from themselves. Especially, since the largest area impacted as been the west side.

O I think the Hyperfix Park \& Ride Shuttles should be continued and expanded. Please continue the park and ride program. This is a real good think for people and environment to minimize the personal car trips.

## Suggestions

O Existing Variable Message Signs (VMS) already installed on Indianapolis area Interstate highways would have been a great source of up to the minute information, but I never saw them utilized in conjunction with Hyperfix.

O You added an extra right-turn lane at the intersection of Delaware and Fall Creek. It's great. However, I almost got killed by an idiot who turned right from Delaware onto Fall Creek assuming he had 3 lanes, and came right onto me as I was coming from Fall Creek ready to turn left onto Delaware. Also, despite the new signs, it seems that many people can't read signs (even the lit ones!) and it's confusing to turn onto Washington Blvd from Delaware. Now, how about considering adding an extra right-turn lane from College onto Fall Creek. Since it's a 2-way street in that area, how about making one lane both straight/right turn. That would alleviate heavy flow from College onto Fall Creek. Now, thanks for the lighted signs along Fall Creek. The entrance/exit to the State Fair grounds during rush hour is still a nuisance. Also, I preferred the one side at a time light sequence at the intersection of Keystone and Fall Creeek, instead of the left turn both sides, then straight ahead both sides. Besides, you could make those lights longer from North to Downtown in the AM and reverse it in the PM. With the left turn arrow as it is now, this is not possible. Thank you for fixing the light at the intersection of College, St Clair and Mass. It's a real mess in the PM, and most traffic comes from Northbound College, with Mass. onto College second. It's nice to have more time on the College side. (I've clocked that light and it varied between 15 to 20 seconds, hence about 4 rows of cars at a time, 5 if we are lucky and drivers are alert!)Last but not least, Indianapolis has a real problem with intersections. In San Francisco, there is a heavy fine for blocking intersections. But most importantly, the ordinance is INFORCED! So, drivers don't block intersections. If Indy had such an INFORCED ordinance, Castleton corner would be a breeze! Finally, what will it take to have the lights on Ohio synchronized? We're in the 21 st century, yet some of those street lights could go back into the beginning of electricity. And it would be nice for this city/metropolitan area to have a mass transit system that works :-)

## Miscellaneous

O I think the phone number and address of that moron who set back the project by driving through the barricades should be released to the public

Appendix B - Detailed Strip Maps

Table B-1


Table B-2


Table B-3

| Indianapolis, IN Route No.3 West Street |  |  |  |  |  |  |  |  |  |  | July, 2003 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  | PM PEAK <br> Avg.Travel Spd/Posted Spd |
|  | 0.857143 | 0.771429 | 0.942857 | 0.428571 | 0.857143 | 0.285714 | 0.514286 | 0.628571 | 0.685714 | 0.628571 |  |
|  | 30 | 27 | 33 | 15 | 30 | 10 | 18 | 22 | 24 | 22 | Ave.Travel Speed (mph) |
|  | 350 | 347 | 324 | 306 | 243 | 219 | 136 | 93 | 61 | 30 | Cumulative Travel Time (S) |
|  |  |  |  |  |  |  |  |  |  |  | AM PEAK |
|  | 0.942857 | 0.971429 | 0.857143 | 0.714286 | 0.914286 | 0.485714 | 0.8 | 0.628571 | 0.542857 | 0.771429 | Avg.Travel Spd/Posted Spd |
|  | 33 | 34 | 30 | 25 | 32 | 17 | 28 | 22 | 19 | 27 | Ave.Travel Speed (mph) |
|  | 25 | 65 | 97 | 123 | 166 | 188 | 229 | 252 | 269 | 274 | Cumulative Travel Time (S) |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | Posted Speed (MPH) |
|  | 0.18 | 0.19 | 0.19 | 0.19 | 0.2 | 0.19 | 0.19 | 0.17 | 0.17 | 0.17 | Segment length (miles) |
|  | 3210 | 3209 | 3208 | 3207 | 3206 | 3205 | 3204 | 3203 | 3202 | 3201 | Segment ID |
| 인 |  |  |  |  | SB $\begin{aligned} & o \\ & \dot{+} \\ & \underset{\partial}{\infty} \end{aligned}$ | © <br> - <br> 0 <br> 0 |  |  | $\begin{aligned} & \vec{\omega} \\ & \cdot \stackrel{\vdots}{\omega} \\ & \frac{\omega}{\omega} \\ & \vec{\omega} \end{aligned}$ | Ш 둥 |  |
| $\mathrm{NB} \longrightarrow$ |  |  |  |  |  |  |  |  |  |  |  |
|  | 3101 | 3102 | 3103 | 3104 | 3105 | 3106 | 3107 | 3108 | 3109 | 3110 | Segment ID |
|  | 0.18 | 0.19 | 0.19 | 0.19 | 0.2 | 0.19 | 0.19 | 0.17 | 0.17 | 0.17 | Segment length (miles) |
|  | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | Posted Speed (MPH) |
|  |  |  |  |  |  |  |  |  |  |  | AM PEAK |
|  | 0.571429 | 0.771429 | 0.714286 | 0.657143 | 0.428571 | 0.628571 | 0.485714 | 0.6 | 0.942857 | 0.942857 | Avg.Travel Spd/Posted Spd |
|  | 20 | 27 | 25 | 23 | 15 | 22 | 17 | 21 | 33 | 33 | Ave.Travel Speed (mph) |
|  | 43 | 68 | 94 | 126 | 193 | 232 | 276 | 310 | 330 | 350 | Cumulative Travel Time (s) |
|  |  |  |  |  |  |  |  |  |  |  | PM PEAK |
|  | 1.085714 | 1.028571 | 0.657143 | 0.714286 | 0.314286 | 0.742857 | 0.657143 | 0.457143 | 0.828571 | 0.571429 | Avg.Travel Spd/Posted Spd |
|  | 38 | 36 | 23 | 25 | 11 | 26 | 23 | 16 | 29 | 20 | Ave.Travel Speed (mph) |
|  | 16 | 33 | 63 | 93 | 158 | 186 | 222 | 268 | 295 | 340 | Cumulative Travel Time (s) |

Table B-4


Table B-5


Table B-6


Table B-7


Table B-8


Table B-9


Table B-10


Table B-11


Appendix C - Travel Time Graphs

Figure C-1

Fall Creek/Binford Blvd. (Meridian St. to 75th St.)
AM Peak SB - CumulativeTravel Time


Figure C-2


Figure C- 3a

## West Street (I70 to I65)



Figure C- 3b

West Street (170 to I65)
AM Peak SB - Cumulative Travel Time


Figure C- 4

Pennsylvania St (Washington St to Fall Creek Blvd)
AM Peak SB - Cumulative Travel Time


Figure C- 5a


Figure C-5b


Figure C-6

Rural St (Washington St to I70)
AM Peak NB - Cumulative Travel Time


Figure C-7
Emerson Ave (Washington St to I70)
AM Peak NB - Cumulative Travel Time


Figure C-8
Martin Luther King (16th St to 165)
AM Peak SB - Cumulative Travel Time


Figure C-9
West Washington St (West St to Holt Rd)
AM Peak EB - Cumulative Travel Time


Figure C-10

East St /Madison Ave ( $\mathbf{1 6 5}$ to Delaware St)
AM Peak NB - Cumulative Travel Time


Figure C-11a
New York St (University Blvd to Pine St)
AM Peak EB - Cumulative Travel Time


Figure C- 11b

Michigan St (University Blvd to Pine St)
AM Peak WB - Cumulative Travel Time


Figure C-12
Fall Creek/Binford Blvd. (Meridian St. to 75th St.)
PM Peak NB - Cumulative Travel Time


Figure C-13

E Washington St (College Ave Kitley Ave)
PM Peak EB - Cumulative Travel Time


Figure C-14a

West Street (170 to I65)
PM Peak NB - Cumulative Travel Time


Figure C-14b
West Street (170 to I65)


Figure C-15


Figure C-16a


Figure C- 16b


Figure C-17

Rural St (Washington St to I70) PM Peak NB - Cumulative Travel Time


Figure C-18
Emerson Ave (Washington St to I70)
PM Peak NB - Cumulative Travel Time


Figure C-19

West Washington St (West St to Holt Rd)
PM Peak WB - Cumulative Travel Time


Figure C-20
East St /Madison Ave ( 165 to Delaware St)
PM Peak SB - Cumulative Travel Time


Figure C-21a
New York St (University Blvd to Pine St)
PM Peak EB - Cumulative Travel Time


Figure C-21b
Michigan St (University Blvd to Pine St)
PM Peak WB - Cumulative Travel Time


Appendix D - Average Speed Graphs

Figure D-1
Fall Creek/Binford Blvd. (Meridian St. to 75th St.) AM Peak SB - Average Speed


Figure D-2
E Washington St (College Ave Kitley Ave) AM Peak WB - Average Speed


Figure D-3a
West Street (170 to I65) AM Peak NB - Average Speed


Figure D-3b
West Street (170 to I65)
AM Peak SB - Average Speed


Figure D- 4

Pennsylvania St (Washington St to Fall Creek Blvd)
AM Peak SB - Average Speed


Figure D-5a

## East St (Washington St to 10th St)

AM Peak SB - Average Speed


Figure D-5b

College Ave (Washington St to 10th St)
AM Peak NB - Average Speed


Figure D- 6

Rural St (Washington St to I70)
AM Peak NB - Average Speed


Figure D- 7

Emerson Ave (Washington St to I70)
AM Peak NB - Average Speed


Figure D- 8

Martin Luther King (16th St to I65) AM Peak SB - Average Speed


Figure D- 9

West Washington St (West St to Holt Rd)
AM Peak EB - Average Speed


Figure D- 10

## East St /Madison Ave (I65 to Delaware St)

AM Peak NB - Average Speed


Figure D-11a

New York St (University Blvd to Pine St)

## AM Peak EB - Average Speed



Figure D-11b

Michigan St (University Blvd to Pine St)

## AM Peak WB - Average Speed



Figure D- 12

Fall Creek/Binford Blvd. (Meridian St. to 75th St.)
PM Peak NB - Average Speed


Figure D-13

E Washington St (College Ave Kitley Ave)
PM Peak EB - Average Speed


Figure D-14a

## West Street (I70 to I65)

PM Peak NB - Average Speed


Figure D-14b

West Street (I70 to I65)
PM Peak SB - Average Speed


Figure D- 15

Delaware St (Washington St to Fall Creek Blvd) PM Peak NB - Average Speed


Figure D-16a

## East St (Washington St to 10th St)

PM Peak SB - Average Speed


Figure D-16b

College Ave (Washington St to 10th St)
PM Peak NB - Average Speed


Figure D-17

## Rural St (Washington St to I70)

PM Peak NB - Average Speed


Figure D- 18

Emerson Ave (Washington St to I70)
PM Peak NB - Average Speed


Figure D-19

West Washington St (West St to Holt Rd)
PM Peak WB - Average Speed


Figure D-20

East St /Madison Ave (I65 to Delaware St)
PM Peak SB - Average Speed


Figure D- 21a

New York St (University Blvd to Pine St)

## PM Peak EB - Average Speed



Figure D- 21b

Michigan St (University Blvd to Pine St)
PM Peak WB - Average Speed


